

## **Question on Notice**

**No. 1218**

**Asked on 28 October 2022**

**MR M CRANDON** ASKED MINISTER FOR TRANSPORT AND MAIN ROADS (HON M BAILEY)—

### **QUESTION:**

Will the Minister advise TMR's licencing requirements for NDIS providers who are transporting fare paying passengers?

### **ANSWER:**

I thank the Member for Coomera for the question.

The Commonwealth National Disability Insurance Scheme (NDIS) Quality and Safeguards Commission is responsible for the regulation of NDIS service providers, who must meet a number of requirements to be approved and maintain their registration.

The Department of Transport and Main Roads regulates public passenger transport services in Queensland by placing safety obligations on operators and drivers, establishing safety and other requirements for vehicles, and entering into service contracts and agreements with certain public passenger transport providers. These obligations may apply to any operators who are providing services under the NDIS.

Under Queensland passenger transport laws, requirements depend on how a service is classified. Services usually provided by taxis, limousines and ride-booking vehicles are classified as personalised transport. Providers of these services must have a personalised transport licence (either a taxi service licence, a limousine licence, or a booked hire service licence).

Other passenger transport services have different laws. People who operate most of these other services must have Operator Accreditation (OA). OA services also have specific requirements which are different to personalised transport requirements. Drivers of personalised transport services and OA services must have a Driver Authorisation.

There are some public passenger services which are exempt from having an authorisation, such as some community and courtesy transport services. Other requirements still apply—for example, operators must ensure the vehicle used to provide a service is in a safe condition.

Passenger transport providers must also comply with safety laws in other relevant legislation, such as the *Work Health and Safety Act 2011* and the *Heavy Vehicle National Law Act 2012*.