

Question on Notice

No. 1162

Asked on 26 October 2022

MS F SIMPSON ASKED MINISTER FOR TRANSPORT AND MAIN ROADS (HON M BAILEY)—

QUESTION:

With reference to the Minister's statement on 29 March 2018 that a dedicated team of TransLink Senior Network Officers (SNOs) would be permanently based at Morayfield in the northern region of South East Queensland to cover areas of Moreton Bay region and the Sunshine Coast to 'help act as a deterrent for anti-social behaviour and disrespect of public transport laws'—

Will the Minister advise (a) how much did it cost to establish the Morayfield SNO base, (b) when was the base closed and (c) how often do the Brisbane-based SNOs patrol the Sunshine Coast public bus network today compared to four years ago?

ANSWER:

I thank the Member for Maroochydore for the question.

The Palaszczuk Government is committed to providing a reliable, affordable, and—most importantly—safe public transport network for Queensland.

- a) The cost to establish this facility was \$191,000.
- b) In September 2021, Translink closed the Morayfield office noting the number of deployments from Morayfield was no greater than the number that could be managed from Brisbane. Senior network officers (SNOs) are deployed on the South East Queensland network based on the greatest need.
- c) During 2017/2018 (October to September), there were 302 SNO deployments on Sunbus services, and during 2021/2022 (October to September), there were 119 SNO deployments on Sunbus services.

Translink's SNOs operate alongside:

- 27 Queensland Rail authorised officers
- 83 Queensland Police Service rail squad officers
- 5 Bus Queensland customer service officers.

These frontline staff operate across all modes of public transport and play an important role in targeting fare evasion hot spots, providing customer service, and keeping our transport network safe. Translink works with operators to deploy these officers to areas of greatest need.