

Question on Notice

No. 1154

Asked on 26 October 2022

MR S MINNIKIN ASKED MINISTER FOR TRANSPORT AND MAIN ROADS (HON M BAILEY)—

QUESTION:

With reference to the TransLink On Demand trial operating on the Gold Coast—

Will the Minister advise for the first six months of the trial (a) the average number of trips per day for (i) Pacific Pines (ii) Nerang/Highland Park and (b) the number of passengers who have waited longer than 30 minutes from the time of booking?

ANSWER:

I thank the Member for Chatsworth for the question.

As previously advised in my response to Question on Notice 423 tabled on 10 June 2022 and Question on Notice 15 tabled on 24 March 2022, the Department of Transport and Main Roads is conducting a two-year trial of on-demand transport within the Gold Coast suburbs of Pacific Pines (Roam Zone A) and Nerang/Highland Park (Roam Zone B) to improve accessibility to essential services and the wider public transport network.

- a) To date, the Gold Coast trial has performed well. Patronage has grown steadily, with over 33,000 trips taken since the trial launched in March 2022. Patronage is almost evenly split between roam zones, with each roam zone averaging around 100 trips per weekday, and around 50 trips per day on the weekend.
- b) Over the first six months of the trial, over 99 per cent of passengers were picked up within 30 minutes of their accepted booking time. A total of 13 passengers—less than one per cent of all trips taken—have waited longer than 30 minutes in this six-month period.