

**Question on Notice**  
**No. 1048**  
**Asked on 13 October 2022**

**Mr S Knuth** asked Premier and Minister for the Olympics (Hon. A Palaszczuk)—

QUESTION:

With reference to the State Government having allowed ride sharing and with many Queensland Cabbies losing their retirement investment in taxi licences now worth next to nothing and in light of the New South Wales Premier's recognition for adequate compensation to New South Wales cabbies—

Will the Premier also increase compensation payments to Queensland Cabbies, for allowing this to occur under their watch?

ANSWER:

From 2016 to 2021, the Queensland Government implemented reforms for the personalised transport industry that aimed to ensure Queenslanders have safe, reliable, and affordable personalised transport services and increased choice and flexibility.

I acknowledge that there has been significant change for the taxi industry since the reforms.

To help taxi and limousine licence owners and operators transition to the new framework, my Government established a \$100 million Industry Adjustment Assistance Package. This included an industry hardship fund, business advisory services and grants, and fee waivers. All elements of the package have now been delivered. In addition to this, we also supported the industry during the COVID-19 pandemic with a \$23 million assistance package.

Stage 3 of the reforms evaluated the new industry framework to ensure it delivers the best outcomes for customers. *Queensland's Personalised Transport Horizon, Stage Three: Monitoring and Evaluation Report* (Stage 3 report) was released in April 2022. It identified that the reforms delivered significant benefits in safety, choice and flexibility and provided a sound foundation from which to respond to the new challenges to the industry as a result of the COVID-19 pandemic.

The Stage 3 report also recognised further opportunities to review specific issues arising within the framework as part of the ongoing regulation of the industry, to ensure the framework continues to deliver against its objectives in the long term. These include reviewing the taxi licensing framework to ensure it is supporting the taxi industry's ability to compete effectively within the personalised transport industry. The Department of Transport and Main Roads has recently commenced this review, including engagement with taxi industry representatives.

My Government is not considering additional financial assistance arrangements.