

**Question on Notice**

**No. 780**

**Asked on 15 June 2021**

**MR N DAMETTO** ASKED TREASURER AND MINISTER FOR INVESTMENT (HON C DICK)—

**QUESTION:**

With reference to the HomeBuilder grant application process and reports from constituents in my electorate who have been left devastated after their applications were lost by the government's computer system—

Will the Treasurer advise how many HomeBuilder Grant applications have been reported as lost in the system and what steps the government is taking to rectify this problem to ensure those affected can complete their application?

**ANSWER:**

I am advised by the Commissioner of State Revenue, who is responsible for administering the HomeBuilder grant in Queensland, that there is no evidence that any applications submitted via the online portal have been lost.

The end date for submitting a completed application was 14 April 2021, at which time access to the online portal was closed. This meant that late applications could not be accepted and partially completed applications could not be finalised.

Subsequently, the Commissioner of State Revenue has determined that access will be restored to those who had previously registered their email address so they have the opportunity to complete their application. The Office of State Revenue has been progressively contacting these prospective applicants since 31 May 2021.