

**Question on Notice**

**No. 560**

**Asked on 12 May 2021**

**MR A POWELL** ASKED MINISTER FOR TRANSPORT AND MAIN ROADS (HON M BAILEY)—

**QUESTION:**

Will the Minister advise the costs incurred to date for the establishment of the Personalised Transport Ombudsman?

**ANSWER:**

I thank the Member for Glass House for the question.

The decision to review the Personalised Transport Ombudsman was announced on 4 September 2020, in the context of significant impacts to the industry from the COVID-19 pandemic. I am advised that, as at 30 April 2021, the costs incurred for the establishment of the Personalised Transport Ombudsman are \$429,800.

The Queensland taxi and limousine industry has been supported through the economic impacts of the COVID-19 pandemic with a \$23 million financial assistance package announced in 2020. The package provided one-off payments to taxi and limousine operators, wheelchair accessible taxi operators, taxi and limousine licence holders and authorised booking entities.

This funding followed the provision of various forms of relief to members of the personalised transport industry as part of a \$54.5 million essential transport services package announced in April 2020.