

Question on Notice
No. 183
Asked on Wednesday, 10 March 2021

MR P WEIR ASKED MINISTER FOR ENERGY, RENEWABLES AND HYDROGEN AND MINISTER FOR PUBLIC WORKS AND PROCUREMENT (HON M DE BRENNI)

With reference to the Mineral and Energy Resources and Other Legislation Amendment Bill 2020 Part 3 Amendment of Energy and Water Ombudsman Act 2006, passed in the Queensland Parliament on the 19th of May 2020—

Will the Minister advise when the legislation will be implemented to allow the Energy and Water Ombudsman of Queensland to resolve disputes between embedded network operators and their customers as the amended legislation allows?

ANSWER

The changes made to the *Energy and Water Ombudsman Act 2006* last year enables new types of Energy and Water Ombudsman scheme participants to be prescribed by regulation.

Consultation has occurred on a suitable framework to allow residential embedded network operators to be prescribed as scheme participants, thereby giving their energy customers access to the services of the Energy and Water Ombudsman.

The outcomes of the consultation process are being considered.

Subject to finalisation and approval, a regulation to extend the Energy Ombudsman jurisdiction to include residential embedded network operators will be progressed.