

Question on Notice
No. 343
Asked on 27 March 2019

MR M CRANDON ASKED MINISTER FOR POLICE AND MINISTER FOR CORRECTIVE SERVICES (HON M RYAN)—

QUESTION:

Will the Minister provide the call for service data and the QPrime tasks data, separately for each Police Division in the Gold Coast District, for the period 1 June 2018 to 28 February 2019?

ANSWER:

It is important to note that the Queensland Police Service (QPS) has advised that assigned tasks and Calls for Service are two completely different activities and are in no way comparable.

Assigned tasks are not solely a result of calls for service.

Similarly, not all calls for service require an assigned task.

By way of explanation, consider this.

It may be tempting to conclude that because there are more calls for service in a particular division than the number of assigned tasks, police are not responding appropriately.

This would be a false assumption.

Multiple calls for service could produce a single tasking, therefore any attempt to compare the figures is meaningless.

I am advised by the QPS that assigned tasks are stored in Queensland Police Records and Information Management Exchange (QPRIME) and calls for service are recorded in the Queensland Computer Aided Dispatch (QCAD) system for the Gold Coast Police District.

QPS has advised that tasking is the ability to manage activities required for an investigation through creating and assigning individual tasks to appropriate organisational units or QPS staff members to action.

In relation to the Member's question, QPS has provided the following information in relation to assigned tasks:

Number of assigned tasks, Gold Coast District, 1 June 2018 to 28 February 2019

Organisational unit	Number
Broadbeach Division	24,584
Coolangatta Division	6,842
Coomera Division	33,608
Mudgeeraba Division	5,726
Nerang Division	13,238
Palm Beach Division	12,544
Robina Division	8,404
Runaway Bay Division	9,177
Southport Division	34,639
Surfers Paradise Division	21,851
Other units within the Gold Coast District	132,424

It is important to note that this data is preliminary and may be subject to change.

Number of Calls for Service, Gold Coast District, 1 June 2018 to 28 February 2019

Police Area	Number
Broadbeach Division	17,937
Coolangatta Division	11,068
Coomera Division	35,822
Mudgeeraba Division	7,463
Nerang Division	16,602
Palm Beach Division	11,938
Robina Division	10,067
Runaway Bay Division	9,317
Southport Division	33,178
Surfers Paradise Division	15,082

It is important to note that this data is preliminary and may be subject to change.