

Question on Notice
No. 1839
Asked on Tuesday, 26 November 2019

MR M HUNT ASKED MINISTER FOR HOUSING AND PUBLIC WORKS; MINISTER FOR DIGITAL TECHNOLOGY; MINISTER FOR SPORT (HON M DE BRENNI)

With reference to the answer to Question on Notice 1020 asked on 13 June 2019 where the Minister indicated that for the first 9 months of 2018-2019, 659 clients in the Sunshine Coast Regional Council Area received Specialist Homelessness Services support—

Will the Minister indicate (a) how many of those clients were put on Home Pathway Plans as indicated in the Queensland Housing Strategy Action Plan and (b) how many were successfully housed under that plan?

ANSWER

The Department of Housing and Public Works has commenced service delivery transformation under the *Queensland Housing Strategy 2017-2027*, to take a more holistic and person-centred approach to providing access and connection to pathways that address an individual's housing and support needs.

The Home Pathway Planning process was not in place in the first nine months of 2018-2019. However, of the 659 clients who received Specialist Homelessness Services for the first nine months of 2018-2019, over 80 per cent were accommodated in either temporary or longer-term accommodation at the end of the support.

Home Pathway Planning is now well underway and during 2020 the department will continue to build on the foundation of a more person-centred intake and assessment approach, to expand pathway planning through holistic conversations with people about their needs, goals and wellbeing.

People who are homeless often have multiple complex issues impacting on their ability to obtain and sustain a tenancy. Housing assistance is delivered with a strong focus on integrated planning for clients through collaboration and referral to appropriate services with support to navigate systems, and seamless service delivery to improve wellbeing and quality of life outcomes for people.