

Question on Notice
No. 1780
Asked on 24 October 2019

MR T WATTS ASKED MINISTER FOR POLICE AND MINISTER FOR CORRECTIVE SERVICES (HON M RYAN)—

QUESTION:

Will the Minister provide a breakdown for 2017-18 to 2018-19 for (a) all calls to the Queensland Police Service (QPS) by Resi Care providers which were attended by QPS and (b) of these, how many were attended by the Child Protection and Investigation Unit?

ANSWER:

I am informed by the Queensland Police Service (QPS) that to obtain the information requested the QPS would be required to seek information from another government agency and then QPS would need to manually examine all requests for service from individual addresses. As such, I am advised that the QPS considers this to be an unjustifiable use of police resources.

However, I appreciate the Member's interest in this matter and can advise that calls for service cover a range of police actions, including responding to calls for community assistance, welfare checks, and transport or traffic related incidents, to name a few. Information concerning response times can be found in the QPS Annual Report. Further, QPS has advised that frontline police, including general duties, specialist police and members of the Child Protection Investigation Unit respond to calls for service, as required.

The Queensland Family and Child Commission has led the development of a *Joint agency protocol to reduce preventable police call outs to residential care services* that came into effect in September 2018.