

Question on Notice

No. 120

Asked on 14 February 2019

MR J MCDONALD asked the Minister for Health and Minister for Ambulance Services (HON DR S MILES)—

QUESTION

With reference to Queensland Health data showing that in September 2018, 27 shifts across Queensland did not meet the minimum legislated nurse-to-patient ratio—

Will the Minister provide a list of these shifts including the time, specific hospital and the reason for non-compliance?

ANSWER

I am advised that in September 2018, there were 27 non-compliant shifts out of a total of 14,375 shifts, a compliance rate of 99.8%, reported across the following hospitals:

- Rockhampton Hospital reported non-compliance on two morning shifts, two afternoon shifts and one night shift due to shift activity/acuity issues;
- Warwick Hospital reported non-compliance on one afternoon shift due to shift activity/acuity issues;
- The Prince Charles Hospital reported non-compliance on one night shift with the reason not provided;
- Logan Hospital reported non-compliance on one morning and one afternoon shift due to rostering issues/emergent leave;
- Townsville Hospital reported non-compliance on one morning shift due to recruitment/backfill issues;
- Bundaberg Hospital reported non-compliance on one morning, one afternoon and seven night shifts due to short term non-compliance (less than two hours);
- Atherton Hospital reported non-compliance on one morning shift due to shift activity/acuity issues;
- Innisfail Hospital reported non-compliance on two morning shifts and one afternoon shift due to shift activity/acuity issues;
- Mareeba Hospital reported non-compliance on one morning shift due to shift activity/acuity issues; and
- Cairns Base Hospital reported non-compliance on one morning shift and two afternoon shifts due to shift activity/acuity issues.

* Shift activity/acuity issues represents an unexplained surge in demand and/or complexity of patients that results in non-compliance during a shift.