

**Question on Notice
No. 438
Asked on 2 May 2018**

MR SJ KRAUSE ASKED MINISTER FOR POLICE AND MINISTER FOR CORRECTIVE SERVICES (HON M RYAN)—

QUESTION:

With reference to complaints against police—

Will the Minister advise (a) how many and what nature of complaints were received in 2015-16, 2016-17 and 2017-18 (reported separately), (b) how many were summarily dismissed, (c) how many were resolved by internal resolution, with the Crime and Corruption Commission or by external prosecution and (d) what were the outcomes (reported separately by type)?

ANSWER:

I am advised by the Queensland Police Service (QPS) that the below table reflects the nature and number of complaints in 2015-16 and 2016-17.

Category	2015-16	2016-17
Police Misconduct	597	636
Staff member misconduct	33	60
Corrupt conduct	781	654
Misconduct	45	168
Breach of Discipline	439	414
Staff member discipline	16	31
Other where the Crime and Corruption Commission (CCC) determines the matter is not to be assessed as either Corrupt Conduct or Police Misconduct	4	4

The QPS has advised that 2017-18 figures are yet to be finalised.

It is important to note there are millions of interactions a year between police and the community. For instance, there are on average 1.5 million interactions a year between police and the community of Gold Coast alone. I am further advised that the vast majority of these interactions result in positive feedback about police conduct.

The Queensland Police Service advises that complaints made against members of the Queensland Police Service are resolved in a number of ways, including:

- The police discipline process after the finalisation of any criminal matters
- a complaint against the officer / staff member is unable to be substantiated
- the officer / staff member is exonerated; and

- no further action is required.

The QPS has advised that the number of complaints finalised in 2015-16 and 2016-17 are outlined as follows:

Classification	2015-16 Closed/Finalised	2016-17 Closed/Finalised
Police Misconduct	571	567
Staff Member Misconduct	32	41
Corrupt Conduct	722	550
Misconduct	45	158
Breach of Discipline	438	405
Staff Member Discipline	15	30
Other	4	4
Still Open	88	212

QPS has advised that these numbers are subject to change as individual investigations are finalised, or additional complaints or allegations are added.