

Question on Notice

No. 385

Asked on 1 May 2018

MR D JANETZKI ASKED THE ATTORNEY-GENERAL AND MINISTER OF JUSTICE (HON Y D'ATH) –

QUESTION:

Will the Attorney-General outline departmental work undertaken, and any proposed future action, in relation to the introduction of multi-venue self-exclusion capability in Queensland?

ANSWER:

I thank the Member for Toowoomba South for his question.

The Responsible Gambling Advisory Committee, a Ministerial advisory committee that consists of representatives from the gambling industry, community and Government, has established a working party to examine Queensland's gambling self-exclusion regime to identify ways in which Queensland's self-exclusion framework and processes can be improved.

The working party is considering a range of issues, such as awareness and uptake of self-exclusion, the registration process, staff training, and multi-venue self-exclusion specifically.

Currently, self-excluders in Queensland are generally not able to exclude themselves from multiple gambling venues in one application (except where multiple venues are operated by one organisation). Although this is the case, in some regions, Queensland's Government-funded Gambling Help counselling services have developed individual agreements with venues in their local area to assist clients to exclude from multiple venues without physically attending each venue.

I am advised that Government, industry and community representatives on the working party have been very supportive of making the multi-venue self-exclusion process simpler, more consistent and more efficient for gamblers to undertake.

I am also advised that the Department of Justice and Attorney-General is liaising with the working party to finalise an options paper, which will provide advice to the Responsible Gambling Advisory Committee, and to me as the Minister responsible for gambling regulation, on ways in which the current systems and processes for self-exclusion, including the process of excluding from multiple venues, can be improved.

The Palaszczuk Government knows that self-exclusion can be beneficial for many people affected by problem gambling, so I look forward to receiving advice from the Responsible Gambling Advisory Committee and considering appropriate changes to support gamblers who wish to use self-exclusion as a tool to help manage their gambling.