

Question on Notice

No. 1716

Asked on Wednesday 14 November 2018

MR S MINNIKIN ASKED MINISTER FOR TRANSPORT AND MAIN ROADS (HON M BAILEY)—

QUESTION:

With reference to Queensland Rail's on-time running statistics—

Will the Minister advise (a) how many services were excluded from the on-time running statistics for each month in 2017-18 and 2018-19 to date (reported separately by month), (b) why those services were excluded and (c) did the Minister approve QR excluding services operated by New Generation Rollingstock (NGR) from QR's reported statistics?

ANSWER:

I thank the Member for Chatsworth for the question.

The premise of the Member's question is incorrect—no services are excluded from the Customer Impact On-Time Running (OTR) results reported online by Queensland Rail.

Queensland Rail does not own or maintain the New Generation Rollingstock (NGR) fleet, so incidents involving NGR trains that are caused by factors outside of Queensland Rail's control have been excluded from its contractual OTR statistics.

As detailed in the *New Generation Rollingstock Commission of Inquiry Report*, the decision to remove Queensland Rail as project lead for the NGR project was taken by the Newman LNP government in 2012 when the Member served as Assistant Minister for Public Transport.

The decision by the Newman LNP government to deliver NGR trains under a Public Private Partnership created the contractual requirements under which their performance is measured.

Even if all NGR faults are accounted for in its performance results, Queensland Rail would still have met its OTR target of 95 per cent across each quarter since the introduction of the NGR fleet.

I agree commuters should have the clearest picture possible of OTR data. From 1 January 2019, Queensland Rail and TransLink will report a new performance metric based on contractual OTR figures, that includes all NGR train-related delays.

The new performance metric will be reported via the TransLink Tracker and Queensland Rail's website. Customer Impact OTR figures will continue to be reported as they are currently.