

Question on Notice

No. 1239

Asked on 19 September 2018

**MR M BOOTHMAN ASKED MINISTER FOR FIRE AND EMERGENCY SERVICES
(HON C CRAWFORD)—**

QUESTION:

With reference to the newly initiated centralised human capital management system, Nexus, to assist Queensland Fire and Emergency Services (QFES) in supporting and developing its workforce— Will the Minister advise (a) the original timeframes including the start date and the planned end date of the Nexus program, (b) the final end date of the Nexus project, (c) when Nexus was pushed 'live' for the QFES workforce, (d) the original planned expenditure for the Nexus project, (e) the final overall expenditure on the Nexus project and (f) the number of days in which the Nexus program has not been operating at its full intended functionality since going 'live'?

ANSWER:

(a) the original timeframes including the start date and the planned end date of the Nexus program.

The Human Resource Information Solution (HRIS) program is designed to deliver a replacement core HR/payroll solution and to provide a new human capital management (HCM) capability for its client agencies: Queensland Ambulance Services (QAS), Queensland Corrective Services (QCS), Queensland Fire and Emergency Services (QFES) and the Inspector-General Emergency Management (IGEM).

One project within the HRIS Program, the HCM Solution (Nexus) for QFES was approved to start in March 2016 with a planned completion date of December 2017.

(b) the final end date of the Nexus project.

The final approved end date for the Human Capital Management Solution (Nexus) was August 2018.

(c) when Nexus was pushed 'live' for the QFES workforce.

The Human Capital Management Solution (Nexus) technical component was released to QFES in two stages.

The technical go-live of these modules was achieved in a phased approach between July 2018 and August 2018.

(d) the original planned expenditure for the Nexus project.

The original planned expenditure as per the approved Business Case dated June 2016 was \$16M.

(e) the final overall expenditure on the Nexus project.

The final overall expenditure, against the Business Case, was \$16.056M.

(f) the number of days in which the Nexus program has not been operating at its full intended functionality since going 'live'?

Although all technical system functionality is available, QFES has taken different approaches to the introduction into business operations for each module, to ensure a supported and successful organisational change process for staff.