

## QUESTION ON NOTICE

No. 1096

asked on Wednesday, 5 September 2018

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**MR P WEIR** ASKED THE MINISTER FOR NATURAL RESOURCES, MINES AND ENERGY (HON DR A LYNHAM)—

QUESTION:

With reference to solar panel installation and the subsequent required connection to the power grid by Ergon Energy—

Will the Minister advise the average waiting time for connection to (a) private households and (b) commercial entities?

ANSWER:

Ergon Energy customer connections are not identified according to customer classification (e.g. residential, commercial or industrial). All connections are treated with the same urgency.

As at 31 August 2018, the average time for a customer to have their solar photovoltaic panel installation connected to the Ergon Energy network is 11 days.