

**Question on Notice**

**No. 1056**

**Asked on Tuesday 4 September 2018**

**MR D BATT** ASKED MINISTER FOR TRANSPORT AND MAIN ROADS (HON M BAILEY)—

**QUESTION:**

With reference to Bundaberg residents' concerns that Queensland Rail charges a booking fee of \$25 to book a ticket using the Queensland Pension rail entitlement, meaning that purchasing two return tickets to Brisbane incurs a fee of \$100—

Will the Minister advise whether there are any plans to reduce the administration fee to a 'per booking' fee rather than a 'per ticket' fee?

**ANSWER:**

I thank the Member for Bundaberg for the question.

The former LNP government increased the administration fee from \$12.50 to \$25 on long distance rail travel in October 2012, for travel from 1 November 2012.

The Palaszczuk Government ensures fares are affordable for the travelling public by subsidising every fare purchased on Queensland Rail's travel network, which varies depending on the service.

The entitlement allows Queensland pensioners to travel for \$25 one way to any location on the Queensland Rail network, providing a significant reduction in costs for pensioners. When compared to the standard full economy adult fare of \$89 for customers travelling from Brisbane to Bundaberg, the \$25 administration fee represents a 70 per cent saving.