

Question on Notice

No. 1024

Asked on Thursday 23 August 2018

MR J KELLY ASKED MINISTER FOR TRANSPORT AND MAIN ROADS (HON M BAILEY)—

QUESTION:

Will the Minister provide an update on the Next Generation Ticketing project and how it will benefit the people in the electorate of Greenslopes?

ANSWER:

I thank the Member for Greenslopes for the question.

The Department of Transport and Main Roads finalised the procurement for Queensland's new ticketing technology in June 2018, with the Palaszczuk Government allocating \$371.1 million to design and deliver the new payment system. The project is currently in the detailed planning phase with pilot programs expected to commence in 2019.

People in the electorate of Greenslopes will share in system benefits available for customers across all of Queensland's urban public transport networks, including expanded payment options and a new digital customer experience that will make paying for public transport even easier.

For the first time, Queensland's public transport customers will be able to choose a payment method that suits their lifestyle, such as contactless debit or credit cards, smart phones and wearable smart devices in addition to existing go cards and paper tickets.

Customers will also be able to manage and personalise their transit account options more effectively than ever before through an improved app and website that integrates payment, ticketing and journey planning options, underpinned by precise real-time information.

It was a Labor Government that modernised and integrated ticketing across South East Queensland, and the Palaszczuk Government will now deliver this world class ticketing system.