

## **Question on Notice**

**No. 279**

**Asked on 2 March 2017**

**MR M HART ASKED THE TREASURER AND MINISTER FOR TRADE AND INVESTMENT (HON C PITT)—**

**QUESTION:**

Will the Treasurer detail the number of outbound calls and SMS sent by the State Penalties Enforcement Registry in 2016, and how much was recouped as a result of these actions?

**ANSWER:**

Since the Outbound Call Campaign commenced in June 2016, the State Penalties Enforcement Registry (SPER) has made 53,522 outbound calls resulting in \$304,000 being collected. A further \$2.146M has been committed to be paid by customers through negotiated payment plans.

During 2016, 101,000 SMS were sent by SPER. SPER does not collect data which attributes revenues collected to SMS actions.

SPER collected \$298M in total in 2015-2016.