

Question on Notice

No. 198

Asked on Tuesday, 28 February 2017

MRS J STUCKEY asked Deputy Premier, Minister for Transport and Minister for Infrastructure and Planning (HON J TRAD) —

QUESTION:

With reference to Question on Notice No. 1959 and the nine newly allocated Senior Network Officers—

Will the Deputy Premier advise

- (a) how many have been assigned to service the Gold Coast,
- (b) how many will service the Gold Coast's bus, rail and G-Link networks (reported separately by mode of transport),
- (c) when will they officially begin duties and
- (d) will this increase the number of team deployments undertaken per calendar month on the Gold Coast bus network and if so, how many additional deployments are expected (reported separately by mode of transport)?

ANSWER:

I thank the Member for Currumbin for the question.

- (a) The nine newly appointed Senior Network Officers (SNOs) are deployed on public transport services across South East Queensland (SEQ), including the Gold Coast. During January, a minimum of 20 SNOs worked on the Gold Coast at all times. However, on some shifts in January as many as 29 SNOs were deployed on the Gold Coast as part of a high-visibility operation targeting anti-social behaviour and fare evasion to support the SNO team based on the Gold Coast.
- (b) Since February 2015, there has been a separate team of SNOs permanently based on the Gold Coast covering all bus, rail and tram services across the Gold Coast passenger network. This full-time team work alongside Queensland Police Service and 26 G:Link Customer Service Officers targeting key locations across the Gold Coast.
- (c) The nine newly appointed SNOs based in Brisbane were first deployed on Saturday 10 December 2016.
- (d) The Gold Coast based SNOs will continue to cover the Gold Coast public passenger transport network. They will be supported by the full contingent of 51 Brisbane based SNOs available to assist with targeted operations and special events throughout the SEQ network, including on the Gold Coast.