

## **Question on Notice**

**No. 1456**

**Asked on Wednesday, 31 August 2016**

**MS SIMPSON** asked the Minister for Transport and the Commonwealth Games (HON S HINCHLIFFE) —

### **QUESTION:**

With reference to Sunbus passengers travelling on the Sunshine Coast in the 2015-16 financial year, will the Minister advise—

- (1) What is the financial effect of fare evasion and revenue leakage?
- (2) What is the passenger count for this period?
- (3) How many times was the fare evasion button pushed?
- (4) How many fare evasion notices were issued to passengers?

### **ANSWER:**

I thank the Member for Maroochydore for the question.

The Queensland Government takes revenue protection and the safety of all passengers very seriously. This is evidenced by the Department of Transport and Main Roads (TMR) employing 53 Senior Network Officers (SNO) who work across the entire South East Queensland public transport network to keep passengers and drivers safe, and ensure passengers are paying fares.

TMR expects that this figure will increase shortly with an additional 10–15 SNO's to be deployed by late 2016.

With specific reference to the Member's questions, I can advise that during the 2015–16 financial year:

1. The estimated revenue leakage on Sunshine Coast Sunbus services was \$138,228.70.
2. There were 3,598,790 trips taken.
3. The fare evade count key was used 81,311 times, representing 2.3 per cent of all trips.
4. There were 59 warning notices and 9 penalty infringement notices issued for fare evasion. These figures exclude additional warning notices and penalty infringement notices that were issued for failure to produce evidence of concession entitlement.