Question on Notice

No. 764

Asked on Tuesday, 15 September 2015

MS DAVIS asked the Deputy Premier, Minister for Transport, Minister for Infrastructure, Local Government and Planning and Minister for Trade (HON J TRAD) —

QUESTION:

Will the Minister advise the monthly on-time running (OTR) 24/7 customer impact and contractual impact performance (listed separately) for overall, AM peak, PM peak, off-peak and weekends on the Ferny Grove line for the period 1 January 2012 to 30 June 2015?

ANSWER:

I thank the Member for Aspley for the question.

| | 2012 | | | | | | | | | | | |
|----------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| 24/7 All Services | Jan-12 | Feb-12 | Mar-12 | Apr-12 | May-12 | Jun-12 | Jul-12 | Aug-12 | Sep-12 | Oct-12 | Nov-12 | Dec-12 |
| OTR % Customer | 92.60% | 86.38% | 86.68% | 89.98% | 91.33% | 89.79% | 93.67% | 91.32% | 93.02% | 91.68% | 93.87% | 94.10% |
| OTR % Contractual | 95.13% | 88.43% | 92.13% | 92.61% | 94.49% | 91.81% | 95.36% | 94.79% | 96.24% | 94.91% | 96.89% | 96.91% |
| | | | | | | | | | ~ | | | |
| AM | Jan-12 | Feb-12 | Mar-12 | Apr-12 | May-12 | Jun-12 | Jul-12 | Aug-12 | Sep-12 | Oct-12 | Nov-12 | Dec-12 |
| OTR % Customer | 96.43% | 81.97% | 84.09% | 94.05% | 97.73% | 91.43% | 95.13% | 89.94% | 96.79% | 96.43% | 98.05% | 97.74% |
| OTR % Contractual | 97.14% | 85.03% | 89.29% | 94.05% | 98.05% | 91.43% | 96.75% | 94.48% | 97.14% | 97.40% | 98.05% | 98.87% |
| | | | | | | | | | | | | |
| PM | Jan-12 | Feb-12 | Mar-12 | Apr-12 | May-12 | Jun-12 | Jul-12 | Aug-12 | Sep-12 | Oct-12 | Nov-12 | Dec-12 |
| OTR % Customer | 90.63% | 80.95% | 86.93% | 94.44% | 90.63% | 88.44% | 94.03% | 90.63% | 95.31% | 93.18% | 95.74% | 96.71% |
| OTR % Contractual | 92.50% | 82.74% | 92.61% | 96.18% | 93.75% | 92.81% | 95.45% | 94.32% | 95.31% | 96.59% | 97.73% | 98.68% |
| | | | | | | | | | | | | |
| Off Peak | Jan-12 | Feb-12 | Mar-12 | Apr-12 | May-12 | Jun-12 | Jul-12 | Aug-12 | Sep-12 | Oct-12 | Nov-12 | Dec-12 |
| OTR % Customer | 92.98% | 85.94% | 88.15% | 87.95% | 92.90% | 89.51% | 92.17% | 90.64% | 93.57% | 91.89% | 95.72% | 94.58% |
| OTR % Contractual | 93.82% | 88.22% | 90.83% | 90.61% | 93.93% | 91.22% | 94.61% | 93.76% | 95.69% | 93.57% | 96.59% | 96.29% |
| | | | | | | | | | | | | |
| Weekend | Jan-12 | Feb-12 | Mar-12 | Apr-12 | May-12 | Jun-12 | Jul-12 | Aug-12 | Sep-12 | Oct-12 | Nov-12 | Dec-12 |
| OTR % Customer | 91.30% | 93.09% | 83.50% | 90.35% | 84.64% | 90.43% | 96.48% | 94.07% | 88.48% | 86.90% | 83.69% | 88.43% |
| OTR % Contractual | 97.99% | 94.15% | 97.61% | 94.06% | 94.56% | 92.91% | 96.48% | 97.76% | 97.70% | 97.42% | 96.81% | 96.94% |

2013

OTR %

Contractual

Weekend

Customer OTR %

Contractual

OTR %

98.33%

Jan-14

95.97%

97.98%

95.43%

Feb-14

98.64%

99.32%

98.05%

Mar-14

99.06%

98.65%

97.47%

Apr-14

97.90%

98.51%

96.46%

May-14

98.10%

99.62%

| | -010 | | | | | | | | | | | |
|-------------------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|------------------|----------------------|------------------|------------------|--------|
| 24/7 All Services | Jan-13 | Feb-13 | Mar-13 | Apr-13 | May-13 | Jun-13 | Jul-13 | Aug-13 | Sep-13 | Oct-13 | Nov-13 | Dec-13 |
| OTR % Customer | 85.38% | 94.86% | 90.95% | 95.27% | 96.35% | 94.88% | 94.29% | 95.98% | 96.57% | 96.72% | 95.37% | 96.70% |
| OTR % Contractual | 97.92% | 96.66% | 94.91% | 96.86% | 97.21% | 96.53% | 97.76% | 97.50% | 98.14% | 97.16% | 97.01% | 98.61% |
| AM | Jan-13 | Feb-13 | Mar-13 | Apr-13 | May-13 | Jun-13 | Jul-13 | Aug-13 | Sep-13 | Oct-13 | Nov-13 | Dec-13 |
| OTR % Customer | 93.93% | 97.14% | 96.43% | 95.71% | 98.14% | 97.74% | 91.61% | 98.30% | 99.32% | 100.00% | 96.26% | 99.64% |
| OTR % Contractual | 99.29% | 97.50% | 96.43% | 98.21% | 98.14% | 99.25% | 99.38% | 98.64% | 99.32% | 100.00% | 96.94% | 99.64% |
| PM | Ion 12 | Feb-13 | Man 12 | A n.u. 12 | May-13 | I 12 | Jul-13 | A 112 | Sep-13 | Oct-13 | Nov. 12 | Dec-13 |
| OTR % Customer | Jan-13 94.06% | 95.94% | Mar-13 98.13% | Apr-13 98.44% | 94.84% | Jun-13 97.70% | 98.37% | Aug-13 98.21% | 98.51% | 97.44% | Nov-13 98.81% | 96.889 |
| OTR % Contractual | 98.44% | 97.81% | 98.44% | 98.44% | 97.55% | 98.03% | 99.46% | 98.81% | 98.51% | 97.73% | 99.11% | 99.69% |
| Off Dark | I 12 | E-1-12 | M 12 | A 12 | M 12 | I 12 | T1 12 | A 12 | C 12 | 0-4.12 | N 12 | D 1 |
| Off Peak OTR % Customer | Jan-13 92.30% | Feb-13 94.44% | Mar-13 93.54% | Apr-13 95.65% | May-13 96.27% | Jun-13 94.73% | Jul-13 93.47% | Aug-13 95.99% | Sep-13 97.09% | Oct-13 96.12% | Nov-13 94.35% | Dec-13 |
| OTR % Contractual | 97.41% | 95.92% | 94.83% | 96.57% | 96.83% | 95.66% | 97.00% | 97.15% | 97.62% | 96.53% | 96.53% | 98.74% |
| Weekend | Ion 12 | Feb-13 | Man 12 | Ann 12 | May-13 | Iuu 12 | T.,1 12 | Aug-13 | Con 12 | Oat 12 | Nov. 12 | Dec-13 |
| OTR % Customer | Jan-13 61.88% | 94.50% | Mar-13 77.12% | Apr-13 92.57% | 96.63% | Jun-13 92.65% | Jul-13 96.42% | 93.90% | Sep-13 91.32% | Oct-13 96.80% | Nov-13 96.43% | 96.25% |
| OTR % Contractual | 98.43% | 98.05% | 92.64% | 96.36% | 97.87% | 97.06% | 98.75% | 97.45% | 99.38% | 97.60% | 97.52% | 97.36% |
| | 2014 | | | | | | | | | | | |
| 24/7 All Services | Jan-14 | Feb-14 | Mar-14 | Apr-14 | May-14 | Jun-14 | Jul-14 | Aug-1 | 4 Sep-14 | Oct-14 | Nov-14 | Dec-1 |
| OTR % Customer | 94.98% | 95.85% | 96.30% | 97.55% | 94.50% | 96.34% | 97.37% | 95.79% | 6 95.87% | 96.41% | 93.21% | 96.029 |
| OTR % Contractual | 98.27% | 96.58% | 98.00% | 97.82% | 97.16% | 97.32% | 98.07% | 97.29% | 97.57% | 98.12% | 98.08% | 98.40% |
| AM | Jan-14 | Feb-14 | Mar-14 | Apr-14 | May-14 | Jun-14 | Jul-14 | Aug-1 | 4 Sep-14 | Oct-14 | Nov-14 | Dec-1 |
| OTR % Customer | 97.05% | 97.11% | 95.74% | 98.61% | 100.00% | 97.63% | 97.71% | Ü | - | 99.28% | 96.40% | 98.959 |
| OTR % Contractual | 97.94% | 97.11% | 97.24% | 98.89% | 100.00% | 98.68% | 99.77% | 97.11% | 99.76% | 99.52% | 99.72% | 99.219 |
| PM | Jan-14 | Feb-14 | Mar-14 | Apr-14 | May-14 | Jun-14 | Jul-14 | Aug-1 | 4 Sep-14 | Oct-14 | Nov-14 | Dec-1 |
| OTR % Customer | 94.20% | 97.65% | 97.20% | 97.21% | 90.11% | 98.82% | 98.72% | | | 93.85% | 90.09% | 93.249 |
| OTR % Contractual | 98.84% | 98.82% | 97.20% | 97.21% | 95.19% | 100.00% | 98.98% | 93.82% | 96.26% | 100.00% | 98.45% | 98.539 |
| Off Peak | Jan-14 | Feb-14 | Mar-14 | Apr-14 | May-14 | Jun-14 | Jul-14 | Aug-1 | 4 Sep-14 | Oct-14 | Nov-14 | Dec-1 |
| OTR % Customer | 94.48% | 94.64% | 95.37% | 97.28% | 93.48% | 95.37% | 96.89% | | | 95.98% | 91.49% | 95.049 |
| OTD 0/ | | | | | | | | | | | | |

97.48%

Jul-14

98.50%

98.93%

96.05%

Jun-14

97.68%

99.67%

96.97%

Aug-14

96.65%

99.64%

97.00%

Sep-14

97.52%

99.17%

97.44%

Oct-14

98.66%

99.20%

98.08%

Dec-14

98.36%

98.83%

97.32%

Nov-14

97.39%

99.17%

| | 2013 | | | | | |
|----------------------|---------|--------|--------|--------|--------|--------|
| 24/7 All Services | Jan-15 | Feb-15 | Mar-15 | Apr-15 | May-15 | Jun-15 |
| OTR % Customer | 96.18% | 97.43% | 93.12% | 94.38% | 94.14% | 97.08% |
| OTR % Contractual | 98.43% | 98.10% | 96.56% | 95.80% | 96.74% | 97.76% |
| | | | | | | |
| AM | Jan-15 | Feb-15 | Mar-15 | Apr-15 | May-15 | Jun-15 |
| OTR % Customer | 100.00% | 99.74% | 93.54% | 96.05% | 96.49% | 99.50% |
| OTR % Contractual | 100.00% | 99.74% | 98.33% | 96.32% | 96.74% | 99.50% |
| | | | | | | |
| PM | Jan-15 | Feb-15 | Mar-15 | Apr-15 | May-15 | Jun-15 |
| OTR % Customer | 98.53% | 97.35% | 99.47% | 94.71% | 94.96% | 98.60% |
| OTR % Contractual | 99.41% | 98.24% | 99.47% | 98.53% | 99.72% | 99.16% |
| | | | | | | |
| Off Peak | Jan-15 | Feb-15 | Mar-15 | Apr-15 | May-15 | Jun-15 |
| OTR % Customer | 96.50% | 96.75% | 91.69% | 93.03% | 93.34% | 96.19% |
| OTR % Contractual | 97.70% | 97.33% | 95.40% | 94.57% | 95.87% | 97.04% |
| | | | | | | |
| Weekend | Jan-15 | Feb-15 | Mar-15 | Apr-15 | May-15 | Jun-15 |
| OTR % Customer | 92.59% | 98.53% | 94.59% | 97.99% | 95.03% | 97.94% |
| OTR % | 99.28% | 99.84% | 98.10% | 98.32% | 98.04% | 98.53% |