

Question on Notice

No. 745

Asked on Tuesday, 15 September 2015

MR KING asked the Deputy Premier, Minister for Transport, Minister for Infrastructure, Local Government and Planning and Minister for Trade (HON J TRAD) —

QUESTION:

Will the Minister advise the House what the government is doing to provide more flexibility for Queenslanders in regards to the payment of car registration?

ANSWER:

I thank the Member for Kallangur for the question.

The Palaszczuk Government is acting to make it easier for households to manage their budgets, particularly working families and pensioners.

We understand that our customers want more convenience as well as flexible payment options.

My department now offers customers the benefit of paying their registration automatically by direct debit from their bank account or credit card at no extra cost.

We are also looking to decrease financial hardship and the new Direct Debit Registration Renewal (DDRR) allows customers to manage their budget by offering payments in smaller, more frequent terms.

Along with the standard six and 12 month terms, a new three month payment term is available for direct debit customers.

The DDRR service is increasing our customer convenience by using email and SMS communication channels.

The service is available for a range of light vehicles, including cars, trailers, boats and caravans, with a gross vehicle mass (gvm) or aggregate trailer mass (ATM) or 4.5t or less.

All direct debit information is on my department's website at www.tmr.qld.gov.au/directdebit.