

## Question on Notice

No. 731

Asked on Friday, 17 July 2015

**MR STEVENS** asked the Deputy Premier, Minister for Transport, Minister for Infrastructure, Local Government and Planning and Minister for Trade (HON J TRAD) —

### QUESTION:

Will the Minister advise the monthly on-time running (OTR) 24/7 customer impact and contractual impact performance (listed separately) for overall, am peak, pm peak, off-peak and weekends on the Caboolture line for the period 1 January 2012 to 30 June 2015?

### ANSWER:

I thank the Member for Mermaid Beach for the question.

The On-Time Running (OTR) results as requested for the Caboolture line for the period 1 January 2012 to 30 June 2015 are as follows:

#### 2012:

<b>24/7 All Services</b>	<b>Jan-12</b>	<b>Feb-12</b>	<b>Mar-12</b>	<b>Apr-12</b>	<b>May-12</b>	<b>Jun-12</b>	<b>Jul-12</b>	<b>Aug-12</b>	<b>Sep-12</b>	<b>Oct-12</b>	<b>Nov-12</b>	<b>Dec-12</b>
OTR % Customer	88.73%	78.26%	81.12%	84.00%	81.48%	78.88%	74.52%	72.03%	86.33%	84.42%	85.88%	91.12%
OTR % Contractual	95.63%	96.11%	92.14%	93.30%	92.36%	92.10%	83.73%	84.59%	92.51%	91.69%	94.66%	97.89%
<b>AM</b>	<b>Jan-12</b>	<b>Feb-12</b>	<b>Mar-12</b>	<b>Apr-12</b>	<b>May-12</b>	<b>Jun-12</b>	<b>Jul-12</b>	<b>Aug-12</b>	<b>Sep-12</b>	<b>Oct-12</b>	<b>Nov-12</b>	<b>Dec-12</b>
OTR % Customer	84.62%	69.96%	76.57%	83.97%	86.19%	82.50%	86.71%	70.10%	90.38%	85.14%	81.99%	93.12%
OTR % Contractual	92.12%	96.89%	92.48%	99.36%	98.60%	98.65%	95.63%	93.18%	97.50%	92.83%	94.23%	99.39%
<b>PM</b>	<b>Jan-12</b>	<b>Feb-12</b>	<b>Mar-12</b>	<b>Apr-12</b>	<b>May-12</b>	<b>Jun-12</b>	<b>Jul-12</b>	<b>Aug-12</b>	<b>Sep-12</b>	<b>Oct-12</b>	<b>Nov-12</b>	<b>Dec-12</b>
OTR % Customer	87.38%	71.88%	72.29%	79.10%	73.38%	70.24%	62.12%	66.88%	84.05%	85.71%	93.07%	90.73%
OTR % Contractual	95.00%	91.61%	83.98%	86.24%	83.33%	82.62%	70.78%	71.65%	87.62%	88.96%	99.57%	94.99%
<b>Off Peak</b>	<b>Jan-12</b>	<b>Feb-12</b>	<b>Mar-12</b>	<b>Apr-12</b>	<b>May-12</b>	<b>Jun-12</b>	<b>Jul-12</b>	<b>Aug-12</b>	<b>Sep-12</b>	<b>Oct-12</b>	<b>Nov-12</b>	<b>Dec-12</b>
OTR % Customer	88.83%	79.30%	81.35%	79.38%	78.99%	79.16%	70.58%	70.30%	83.80%	83.02%	87.10%	90.32%
OTR % Contractual	97.05%	96.68%	93.05%	91.63%	91.98%	92.54%	82.02%	83.79%	91.37%	91.38%	96.33%	98.00%
<b>Weekend</b>	<b>Jan-12</b>	<b>Feb-12</b>	<b>Mar-12</b>	<b>Apr-12</b>	<b>May-12</b>	<b>Jun-12</b>	<b>Jul-12</b>	<b>Aug-12</b>	<b>Sep-12</b>	<b>Oct-12</b>	<b>Nov-12</b>	<b>Dec-12</b>
OTR % Customer	92.08%	88.03%	89.75%	91.48%	89.24%	81.22%	82.13%	81.51%	89.06%	86.29%	80.72%	91.38%
OTR % Contractual	95.71%	97.30%	95.08%	95.22%	94.23%	92.00%	86.59%	88.14%	93.70%	93.37%	86.69%	98.14%

#### 2013:

<b>24/7 All Services</b>	<b>Jan-13</b>	<b>Feb-13</b>	<b>Mar-13</b>	<b>Apr-13</b>	<b>May-13</b>	<b>Jun-13</b>	<b>Jul-13</b>	<b>Aug-13</b>	<b>Sep-13</b>	<b>Oct-13</b>	<b>Nov-13</b>	<b>Dec-13</b>
OTR % Customer	85.70%	91.46%	88.89%	92.99%	93.85%	92.55%	92.40%	93.02%	95.22%	93.19%	92.02%	95.71%
OTR % Contractual	89.83%	97.45%	97.50%	98.88%	98.66%	97.86%	96.80%	97.95%	98.60%	98.40%	97.67%	98.05%
<b>AM</b>	<b>Jan-13</b>	<b>Feb-13</b>	<b>Mar-13</b>	<b>Apr-13</b>	<b>May-13</b>	<b>Jun-13</b>	<b>Jul-13</b>	<b>Aug-13</b>	<b>Sep-13</b>	<b>Oct-13</b>	<b>Nov-13</b>	<b>Dec-13</b>
OTR % Customer	86.35%	90.19%	95.38%	95.58%	97.49%	91.09%	92.14%	94.51%	99.82%	97.55%	87.55%	99.23%
OTR % Contractual	92.50%	95.00%	99.42%	99.62%	99.67%	95.55%	94.31%	99.63%	100.00%	100.00%	98.35%	99.81%
<b>PM</b>	<b>Jan-13</b>	<b>Feb-13</b>	<b>Mar-13</b>	<b>Apr-13</b>	<b>May-13</b>	<b>Jun-13</b>	<b>Jul-13</b>	<b>Aug-13</b>	<b>Sep-13</b>	<b>Oct-13</b>	<b>Nov-13</b>	<b>Dec-13</b>
OTR % Customer	91.43%	93.33%	89.05%	93.10%	95.86%	93.48%	95.03%	91.38%	96.15%	93.72%	97.51%	95.71%
OTR % Contractual	93.57%	97.86%	94.05%	99.05%	99.59%	97.99%	96.69%	97.73%	98.19%	96.75%	98.19%	97.62%

<b>Off Peak</b>	<b>Jan-13</b>	<b>Feb-13</b>	<b>Mar-13</b>	<b>Apr-13</b>	<b>May-13</b>	<b>Jun-13</b>	<b>Jul-13</b>	<b>Aug-13</b>	<b>Sep-13</b>	<b>Oct-13</b>	<b>Nov-13</b>	<b>Dec-13</b>
OTR % Customer	89.94%	89.48%	87.42%	91.30%	91.36%	91.96%	91.62%	91.86%	92.66%	90.96%	91.21%	93.89%
OTR % Contractual	94.66%	97.91%	97.97%	98.47%	98.18%	98.35%	97.50%	97.53%	98.13%	98.40%	97.52%	97.43%

<b>Weekend</b>	<b>Jan-13</b>	<b>Feb-13</b>	<b>Mar-13</b>	<b>Apr-13</b>	<b>May-13</b>	<b>Jun-13</b>	<b>Jul-13</b>	<b>Aug-13</b>	<b>Sep-13</b>	<b>Oct-13</b>	<b>Nov-13</b>	<b>Dec-13</b>
OTR % Customer	74.49%	96.01%	86.74%	94.14%	95.36%	93.95%	92.64%	95.63%	96.52%	94.33%	93.88%	96.76%
OTR % Contractual	77.30%	98.26%	97.12%	99.02%	98.24%	98.40%	97.55%	97.66%	98.75%	98.16%	97.09%	98.25%

## 2014:

<b>24/7 All Services</b>	<b>Jan-14</b>	<b>Feb-14</b>	<b>Mar-14</b>	<b>Apr-14</b>	<b>May-14</b>	<b>Jun-14</b>	<b>Jul-14</b>	<b>Aug-14</b>	<b>Sep-14</b>	<b>Oct-14</b>	<b>Nov-14</b>	<b>Dec-14</b>
OTR % Customer	94.23%	92.08%	94.95%	93.82%	93.40%	93.34%	92.55%	93.22%	93.58%	93.87%	90.94%	92.35%
OTR % Contractual	97.00%	96.97%	98.17%	98.22%	98.32%	99.10%	97.71%	98.13%	98.53%	98.16%	95.32%	97.17%

<b>AM</b>	<b>Jan-14</b>	<b>Feb-14</b>	<b>Mar-14</b>	<b>Apr-14</b>	<b>May-14</b>	<b>Jun-14</b>	<b>Jul-14</b>	<b>Aug-14</b>	<b>Sep-14</b>	<b>Oct-14</b>	<b>Nov-14</b>	<b>Dec-14</b>
OTR % Customer	97.66%	89.63%	96.83%	94.54%	97.14%	92.04%	97.26%	93.15%	93.60%	96.46%	97.27%	97.41%
OTR % Contractual	100.00%	94.63%	97.88%	95.71%	99.66%	99.81%	99.84%	99.63%	99.33%	98.82%	99.61%	99.63%

<b>PM</b>	<b>Jan-14</b>	<b>Feb-14</b>	<b>Mar-14</b>	<b>Apr-14</b>	<b>May-14</b>	<b>Jun-14</b>	<b>Jul-14</b>	<b>Aug-14</b>	<b>Sep-14</b>	<b>Oct-14</b>	<b>Nov-14</b>	<b>Dec-14</b>
OTR % Customer	92.81%	96.96%	98.76%	94.51%	93.68%	99.13%	94.71%	94.41%	95.85%	95.06%	90.85%	90.65%
OTR % Contractual	94.55%	99.13%	99.79%	99.54%	98.42%	100.00%	95.27%	98.96%	97.83%	95.85%	91.53%	93.48%

<b>Off Peak</b>	<b>Jan-14</b>	<b>Feb-14</b>	<b>Mar-14</b>	<b>Apr-14</b>	<b>May-14</b>	<b>Jun-14</b>	<b>Jul-14</b>	<b>Aug-14</b>	<b>Sep-14</b>	<b>Oct-14</b>	<b>Nov-14</b>	<b>Dec-14</b>
OTR % Customer	93.88%	90.43%	93.38%	93.31%	91.67%	90.53%	90.39%	91.80%	91.97%	92.31%	87.82%	90.93%
OTR % Contractual	96.80%	96.65%	97.87%	98.81%	97.92%	98.66%	97.73%	97.56%	98.56%	98.25%	93.75%	96.78%

<b>Weekend</b>	<b>Jan-14</b>	<b>Feb-14</b>	<b>Mar-14</b>	<b>Apr-14</b>	<b>May-14</b>	<b>Jun-14</b>	<b>Jul-14</b>	<b>Aug-14</b>	<b>Sep-14</b>	<b>Oct-14</b>	<b>Nov-14</b>	<b>Dec-14</b>
OTR % Customer	93.33%	98.06%	95.63%	94.20%	95.78%	98.17%	94.56%	96.10%	97.01%	96.66%	94.40%	93.37%
OTR % Contractual	96.74%	99.27%	98.22%	97.73%	98.44%	99.22%	97.51%	98.05%	98.29%	99.37%	98.38%	98.45%

## 2015:

<b>24/7 All Services</b>	<b>Jan-15</b>	<b>Feb-15</b>	<b>Mar-15</b>	<b>Apr-15</b>	<b>May-15</b>	<b>Jun-15</b>
OTR % Customer	94.64%	93.26%	91.09%	92.40%	92.48%	95.97%
OTR % Contractual	98.53%	97.94%	95.33%	97.88%	96.43%	98.85%

<b>AM</b>	<b>Jan-15</b>	<b>Feb-15</b>	<b>Mar-15</b>	<b>Apr-15</b>	<b>May-15</b>	<b>Jun-15</b>
OTR % Customer	94.44%	95.74%	88.22%	93.89%	97.71%	96.12%
OTR % Contractual	97.04%	98.15%	93.10%	95.56%	99.29%	97.35%

<b>PM</b>	<b>Jan-15</b>	<b>Feb-15</b>	<b>Mar-15</b>	<b>Apr-15</b>	<b>May-15</b>	<b>Jun-15</b>
OTR % Customer	96.30%	93.26%	98.02%	98.26%	93.79%	98.34%
OTR % Contractual	100.00%	97.83%	98.22%	99.57%	94.82%	99.59%

<b>Off Peak</b>	<b>Jan-15</b>	<b>Feb-15</b>	<b>Mar-15</b>	<b>Apr-15</b>	<b>May-15</b>	<b>Jun-15</b>
OTR % Customer	93.98%	92.80%	90.01%	89.55%	91.62%	95.02%
OTR % Contractual	98.48%	97.88%	95.36%	97.87%	96.96%	98.78%

<b>Weekend</b>	<b>Jan-15</b>	<b>Feb-15</b>	<b>Mar-15</b>	<b>Apr-15</b>	<b>May-15</b>	<b>Jun-15</b>
OTR % Customer	95.60%	92.56%	92.04%	96.08%	90.15%	97.14%
OTR % Contractual	98.87%	98.04%	95.01%	98.69%	93.62%	99.73%