

Question on Notice
No. 342
Asked on 7 May 2014

MR HOBBS asked the Minister for Health (MR SPRINGBORG)-

QUESTION:

Will the Minister advise what progress has been made to bring under control Labor's Health payroll debacle?

ANSWER:

I thank the Honourable Member for Warrego for his question.

I can confirm that the LNP Government has improved the pay outcomes for all Queensland Health employees and continues to do so.

In October 2012, the Queensland Health employee pay date was moved by one week. This resulted in a 57% reduction in overpayment incidents, greatly improving employee pay outcomes.

Eighty thousand (80,000) Queensland Health employees now have access to Employee Self Service from any device, anywhere, at any time and are able to view their pay slips, payment summaries and have the ability to lodge payroll enquiries.

Through Employee Self Service, staff now have the ability to self-initiate repayments of loans and overpayments online. This has already seen staff commit to repayments in excess of \$7.5 million.

Further, Employee Self Service has seen a significant reduction in paper pay slips. Over 60,000 employees no longer receive a paper pay slip saving in excess of \$30,000 per fortnight.

Over 4,800 line managers across all Hospital and Health Services now have access to view rosters and staff information.

The Queensland Health rostering and payroll solution has been continuously improved. The production of the main fortnightly pay has been reduced from 48 hours to less than 24 hours as system performance and business processes have been streamlined.

This month an upgrade to the latest vendor supported version was successfully completed, on time and in budget. This is the latest in a series of improvements initiated by the Government.

These significant achievements demonstrate the LNP Government's commitment to ensuring the best possible pay outcomes for all Queensland Health employees.