

**Question on Notice
No.338
Asked on 7 May 2014**

MR MINNIKIN ASKED THE MINISTER FOR HOUSING AND PUBLIC WORKS (MR MANDER)—

Will the Minister advise how the Park and Village Information Link program will aid residents in retirement villages and manufactured home parks in the Chatsworth Electorate?

ANSWER:

The Park and Village Information Link, or PAVIL, is a specialist service providing free information and legal assistance for residents and prospective residents of retirement villages and manufactured home parks in Queensland. Like many areas in south east Queensland, the Chatsworth electorate is home to both retirement village and manufactured home residents, who will be able to benefit from this Government initiative.

PAVIL aims to help residents (and groups of residents) understand their rights and responsibilities under the contracts that govern their living arrangements and the laws on manufactured homes and retirement villages. This knowledge will enable resolution of disputes at an early stage.

Apart from providing information and legal assistance to individuals, PAVIL also has a role in community legal education, providing regular presentations about retirement villages and manufactured homes to residents and potential residents.

Recent reviews of retirement village and manufactured homes legislation made it clear that laws around retirement and manufactured home living can be complex and difficult to understand. As a result, specialised expertise, which is not generally available at community legal centres, may be needed by residents. That is why the Government has funded the Caxton Legal Centre to provide this specialist service through a \$300,000 per year program.