

Question on Notice

No. 557

Asked on Tuesday, 20 August 2013

MR HOLSWICH asked the Minister for Transport and Main Roads (MR EMERSON)—

QUESTION:

Will the Minister advise the most recent statistics for on time train services on the Caboolture line and how they compare with other results in recent years?

ANSWER:

I thank the Member for Pine Rivers for the question.

This government is focussed on delivering an efficient and reliable rail service and in just over a year has achieved outstanding results.

I am pleased to inform the Member that last quarter Queensland Rail achieved an on-time running result of 95.98% on the Caboolture line. This result compared to just 84.80% under the previous government, in the first quarter of 2012.

This strong performance is underpinned by the government's significant investment in network reliability. This government is committed to delivering the best possible service for commuters and has implemented a range of initiatives, to ensure customers have a network they can rely on.

Through improved maintenance programs, an upgrade of essential signalling equipment on the Caboolture line and the establishment of a dedicated on-time running taskforce, Queensland Rail has halved the number of delays due to network and operational issues over the past year alone.

I am pleased to report that commuters have welcomed these improvements. Survey results taken last financial year indicate that customer perception of Queensland Rail is improving. The government will continue to make improvements wherever and whenever possible.