

Question on Notice

No. 768

Asked on Tuesday, 24 May 2011

MRS STUCKEY asked the Deputy Premier and Attorney-General, Minister for Local Government and Special Minister of State (MR LUCAS)–

QUESTION:

How many breaches of the *Tourism Services Act 2003* have been detected by the Office of Fair Trading since its enactment (broken down by year, offence type and region) and how many have resulted in prosecutions (listed by year, offence type and region)?

ANSWER:

I thank the Honourable Member for Currumbin for her question.

The member should be aware this question was raised previously and I refer the member to Question on notice 874 in 2007.

Since 2007, I am advised that 91 proactive compliance checks have been concluded.

I am further advised, a total of 28 breaches have been detected against 27 inbound tour operators since 2007. The majority of the enforcement actions under this Act relate to non compliance with administrative aspects of the Act such as failing to have a dispute resolution process in place, failing to ensure tour guides have adequate identification or failing to notify a change of details.

Enforcement action is administered upon the head office of the inbound tour operator, which can be interstate. Therefore data on enforcement action is not location specific.