

Question on Notice
No. 156
Asked on 8 March 2011

MR Emerson asked the Minister for Government Services, Building Industry and Information and Communication Technology (MR FINN)-

QUESTION:

With reference to the *Toward Q2 through ICT implementation plan* (updated September 2010) —

Will the Minister detail which of the 'priorities for action within the four key focus areas' that had a set target date of 2010 (a) have been completed or (b) remain incomplete?

ANSWER:

29 of the 33 priorities for action scheduled for delivery by the end of 2010 were completed within the scheduled timeframe. To date, 36 actions within the *Toward Q2 through ICT Implementation Plan* have been delivered. A brief description of these actions are outlined below:

Action	Description (short)	Complete
Focus area 1 – Accessible Government		
AG-1.1a	Smart Service Queensland mandate: preferred provider of online and telephone services.	2009
AG-1.5a	Multi-agency service counter pilot in the Brisbane CBD.	2009
AG-1.2	Smart Service Queensland pricing and funding methodologies review.	2010
AG-1.8	Develop and implement a whole-of-Government 'SMS as a service' strategy and standard.	2010
AG-1.9	Develop a whole-of-Government policy position on broadband roll out within government.	2010
AG-1.10	Develop sector understanding about how broadband will transform service delivery.	2010
AG-1.11	Develop sector understanding about how broadband will transform the public service workplace/s.	2010
AG-2.2	Develop online response standards to ensure a common experience for Queenslanders.	2010
AG-2.3	Explore opportunities for web 2.0 to enhance Queenslanders' contribution to policy consultations.	2010
AG-3.5	Review and consolidate standards in information management (2011).	2010
AG-3.6	Develop and establish an information management framework.	2010
Focus area 2 – Efficient Government		
EG-1.1	Develop an agency Chief Information Officer Charter.	2010
EG-1.4	Reinforce 'share before buy before build' within Queensland Government Enterprise Architecture, the 'one government' Chief Information Officer agenda, \$2 Million/Peer Review.	2010
EG-2.3	Review the Data Centre Strategy for non-CBD and regional locations.	2010
EG-2.5a	Review the current architecture approach across government.	2010

Action	Description (short)	Complete
EG-2.6	Strategy to reduce Brisbane CBD dark fibre service duplications.	2009
EG-2.7	Implementation plan for a common government Internet Service Provider connection.	2009
EG-2.11	Continue to implement strategies to rationalise the use of contractors.	2010
EG-2.20	Investigate options for an ICT investment fund (2011).	2010
EG-3.1	Develop an ICT Capability Framework.	2010
EG-3.4	Conduct a pilot capability development program for in demand ICT roles.	2010
Focus area 3 – Effective Government		
FG-2.1	Review the Queensland Government Enterprise Architecture prioritisation process.	2010
FG-2.2	Review the structure of the Department of Public Works ICT division.	2010
FG-2.3	Implement a refreshed and focused governance structure for ICT delivery.	2010
FG-2.4	Develop alliances with the university sector to share ICT information and strategies.	2010
FG-2.5	Develop and promote a portfolio view of ICT investments within the sector.	2010
FG-3.3	Review procurement guidelines and practices to ensure that early engagement is supported.	2010
FG-3.4	Continue and assess the \$2 Million Review process.	2010
Focus area 4 – A strong industry/Government partnership		
IG-1.1	Adopt the national Government and Industry Principles of Engagement on ICT.	2010
IG-1.2	Develop an industry engagement framework.	2010
IG-1.3	Review, with industry, the operations of the ICT Industry Workgroup.	2010
IG-1.4	Identify and manage opportunities for industry to engage with agency Chief Information Officers on key trends in ICT development.	2010
IG-2.1	Develop, with industry, process options to allow industry to provide input into critical thinking and solution concepts.	2010
IG-2.2	Develop the Queensland Government Green ICT Strategy.	2010
IG-3.3	Review the ICT planning method to support the 'share before buy before build' direction.	2010
IG-3.5	'Share before buy before build' reinforced.	2009