

QUESTION ON NOTICE

No. 528

asked on Tuesday, 23 March 2010

MS DARLING ASKED THE MINISTER FOR NATURAL RESOURCES, MINES AND ENERGY AND MINISTER FOR TRADE (MR ROBERTSON)—

QUESTION:

With reference to valuation notices for 2010 issued by the Department of Environment and Resource Management yesterday—

How can landowners with concerns or queries regarding their valuations seek assistance?

ANSWER:

The Department of Environment and Resource Management (DERM) issued valuation notices, together with an accompanying information brochure, to more than 965,000 landowners in 23 local government areas on 22 March 2010.

Landowners with concerns or queries regarding their valuations can seek assistance from a number of sources.

From 22 March 2010 until 21 May 2010, a statewide call centre run by Smart Service Queensland (SSQ) will operate from 8.00am to 5.00pm on normal weekdays with a free telephone number (1300 664 217) for any landowner enquiries. The call centre will also distribute the *Landowner's guide to land valuation objections, the Notice of Objection Form 58* and other information on request.

Enquiries that cannot be answered by the call centre are referred to relevant DERM offices for response. As in previous years, enquiries can also be made directly to DERM business centres.

Objections to valuations must be lodged by 6 May 2010 at the DERM office listed at the top of a landowner's valuation notice. Objection information is available from the call centre, the DERM website (www.derm.qld.gov.au) or from the DERM business centres listed below:

Business Centre	Street Address
Atherton	29B Mabel Street, Atherton QLD 4883
Ayr	Little Drysdale Street. Ayr QLD 4807
Beenleigh	32 Tansey Steet, Beenleigh QLD 4207
Brisbane CBD	Landcentre, Level 2 Cnr Main & Vulture Streets Woolloongabba QLD 4102
Bundaberg	16-32 Enterprise Street, Bundaberg QLD 4670

Business Centre	Street Address
Caboolture	Level 4/33 King Street, Caboolture QLD 4510
Cairns	William McCormack Place, 3rd Floor - 5B Sheridan Street Cairns QLD 4870
Charleville	Hood Street, Charleville QLD 4470
Cloncurry	72 Uhr Street, Cloncurry QLD 4824
Dalby	Level 3, Ergon Energy Building, 3 Marble Street (cnr Drayton St) Dalby QLD 4405
Emerald	99 Hospital Road, Emerald QLD 4720
Gold Coast (Robina)	Level 1 AVC Building, 14 Edgewater Court (off Robina Town Centre Drive), Robina QLD 4226
Goondiwindi	24-26 McLean Street, Goondiwindi QLD 4390
Gympie	Government Office Building, 27 O'Connell Street Gympie QLD 4570
Ipswich	Level 1 Tower Central, 114 Brisbane Street Ipswich QLD 4305
Kingaroy	Shop 2/16 Alford Street, Kingaroy QLD 4610
Longreach	Landsborough Highway, Longreach QLD 4730
Mackay	22-30 Wood Street, Mackay QLD 4740
Mareeba	28 Peters Street, Mareeba QLD 4880
Maryborough	Station Chambers, 120 Lennox Street Maryborough QLD 4650
Mount Isa	Suite 30, Level 1 Mount Isa House Cnr Camooweal and Mary Streets, Mount Isa QLD 4825
Nambour	Centenary Square, 52-64 Currie Street Nambour QLD 4560
Rockhampton	State Government Building, Level 1, 209 Bolsover Street Rockhampton QLD 4700
Roma	1-3 Alfred Street, Roma QLD 4455
St George	126 Alfred Street, St George QLD 4487
Toowoomba	203 Tor Street, Toowoomba QLD 4350
Townsville	State Government Building, 187-209 Stanley Street Townsville QLD 4810
Warwick	Government Offices, 1st Floor, Cnr Guy & Fitzroy Street Warwick QLD 4730

The DERM website provides a wide range of valuation information including fact sheets, frequently asked questions, the objection guide and form, and other information. The website address for this information is:
www.derm.qld/property/valuations.

There is also valuation and market tables for major residential localities available on the website to help landowners compare their new valuation with other residential values in the same suburb or local government area.

Landowners who have enquiries relating to rates can contact their relevant local government, and valuation notices include the phone number of the relevant local council. Landowners who have enquiries relating to land tax can contact the Office of State Revenue – their website is also included on the valuation notice.