

Question on Notice
No. 1455
Asked on Wednesday, 7 October 2009

MR SORENSEN asked the Minister for Public Works and Information and Communication Technology (MR SCHWARTEN)-

QUESTION:

Will the Minister advise the total number of telephone lines in Queensland public service departments that are being paid for by Queensland taxpayers and how many lines are not currently assigned to public service officers and not being used?

ANSWER:

The Queensland Government has an integrated telephone network of approximately 65,000 Telstra Centrex telephone services linking government offices and sites across Queensland. In addition, a number of agencies may use their own Private Automatic Branch Exchanges (PABXs) to provide telecommunications in various centres across Queensland.

While the Department of Public Works, through the Shared Service Agency, regularly assists individual client agencies with their inventories, a detailed audit across the State would be required to determine the exact number of unused lines. To undertake this audit for the whole-of-Government would be onerous and require significant resources.

Should the Honourable Member have a specific concern, he is welcome to refer the matter to my office.