

Question on Notice

No. 1248

Asked on Wednesday 16 September 2009

MR MOORHEAD ASKED THE MINISTER FOR TRANSPORT (MS NOLAN) —

QUESTION:

What benefits will be provided to the Beenleigh community with the opening of the new Queensland Transport Customer Service Centre?

ANSWER:

I thank the Member for Waterford for the question.

The previous facility was inadequate for the delivery of customer service and along with the increased traffic flow and limited parking, could not cater for growth in the developing area between Ormeau and Beenleigh.

By relocating to 31 Logan River Road, Beenleigh, the site is increased to 732m², with an increase to the Customer Service Centre area from 214m² to 490.4m².

Customer Service Centre public counters have increased from eight to ten.

The new site now allows for safer and increased off and on road parking for customers, pre-registration inspections for light vehicles and trailers, and practical driving tests for light and heavy vehicles.

This new office also includes the South East Queensland South Compliance unit, which has increased its operational efficiency and work rate by moving from the Brisbane Central Business District into the Beenleigh region.

There have been financial savings to the government in the reduction on lease costs.