

## Question on Notice

No. 385

Asked on Thursday 13 March 2008

**MR FENLON MP** asked the Minister for Communities, Minister for Disability Services, Minister for Aboriginal and Torres Strait Islander Partnerships, Minister Multicultural Affairs, Seniors and Youth (**MS LINDY NELSON-CARR**)—

With reference to the Child Care Information Service, which is a free statewide information service provided by the department that provides information to assist families in choosing child care that meets their needs—

Will the Minister provide information on how many individuals have contacted this information service in 2007?

### **ANSWER:**

The Child Care Information Service has been established to help Queenslanders across the State get easy access to information about the types of child care services available, the locations, hours of operation, contact details and consumer rights and during 2007, the Child Care Information Service received 7,111 calls from individuals.

Among the most frequently sought after information was the location of local providers and the types and flexibility of care available. Of the 7,111 calls, 3,865 were from parents seeking information on the types of early childhood education and care or service locations in Queensland; 422 calls were from service developers or providers requesting information about Queensland licensing standards; 1,129 were from child care staff and students and 1,695 were from individuals seeking information and advice regarding child care in Queensland.

The Child Care Information Service also produces a range of handy tip sheets on a wide variety of topics including Living with toddlers, Living with teens, and Peer pressure.

For more information about this service, please visit: [www.communities.qld.gov.au](http://www.communities.qld.gov.au)