

**Question on Notice**

**No. 1370**

**Asked on 7 October 2008**

DR FLEGG ASKED THE MINISTER FOR TRANSPORT, TRADE, EMPLOYMENT AND INDUSTRIAL RELATIONS (MR MICKEL) —

QUESTION:

(1) Will he detail the number of safety breaches and service breakdowns occurring on Brisbane Transport bus services and Queensland Rail services in Brisbane's western suburbs for each of the past three years (detailed separately)?

(2) How many complaints has his department received about safety breaches and service breakdowns for the same period (detailed separately)?

ANSWER:

(1) I am advised Safety Breaches and service breakdowns reported on bus and rail services in the Western Suburbs:

***Rail Safety Breaches:***

Queensland Transport's 'Rail Safety within Queensland' manual defines major accident and incidents as:

- Major Accident – An unplanned, uncontrolled event that has resulted in or is likely to result in a fatality or serious injury or significant property damage.
- Major Incident – An unplanned, uncontrolled event which under different circumstances could lead to a Major Accident.

From 1 July 2005 to 30 June 2008 there were nine reported major rail safety accident/incidents on the western suburban rail network between Milton and Ipswich stations. Of these nine reported major accident/incidents two were reported in 2005-06, three in 2006-07 and four in 2007-08.

### ***Rail Service Breakdowns:***

The total number of service breakdowns across the western lines of the Citytrain network (Ferry Grove and Ipswich lines) are as follows:

<b>YEAR</b>	<b>INCIDENT TOTALS</b>	<b>NUMBER OF SERVICES</b>	<b>PERCENTAGE (Incident vs. Services)</b>
2005 / 2006	145	65,443	0.22%
2006 / 2007	278	66,455	0.42%
2007 / 2008	240	66,178	0.36%

*Note: These figures do not necessarily indicate the cancellation of a particular service and are representative of all services that were subject to a technical issues of some kind, irrespective of how minor (i.e. cracked windscreen).*

### ***Bus Transport:***

<b>Calendar Year</b>	<b>Major (Defect Label Affixed)</b>	<b>Minor (No Defect Label)</b>	<b>Self Clearing</b>	<b>Total</b>
<b>2005</b>	175	120	12	307
<b>2006</b>	105	151	16	272
<b>2007</b>	16	84	10	110
<b>2008 (till end September 2008)</b>	56	114	12	182

*Note: These figures for Brisbane Transport services are estimates only based on the available data. Figures show the number of Defect Notices issued by severity, by calendar year, from 1 January 2005 until 30 September 2008. Figures do not include defects issued and cleared during fleet inspections. Figures are from all inspection types.*

### ***Bus Service Breakdowns:***

Queensland Transport has requested this information but at the time of lodging this response this information has not been provided to Queensland Transport by Brisbane Transport a division of Brisbane City Council.

(2) I am advised Complaints about safety breaches and service breakdowns in the western suburbs:

### ***Rail Safety Breach Complaints:***

These figures are not available on a regional breakdown.

***Rail Service Disruption Complaints:***

The total number of complaints received as a result of disruptions (planned and unplanned, including temporary line closures) on the Ferny Grove and Ipswich lines, between January 2005 and September 2008, is as follows:

<b>Year</b>	<b>Ferny Gove Complaints</b>	<b>Year</b>	<b>Ipswich Complaints</b>
2005	3	2005	2
2006	2	2006	1
2007	1	2007	1
2008	4	2008	11

***Complaints regarding Bus Safety Breaches and service disruptions:***

Operators contracted by Queensland Transport to provide public passenger transport services are responsible for recording and managing complaints. Queensland Transport checks compliance with contract provisions.

Queensland Transport has requested this information but at the time of lodging this response, this information has not been provided to Queensland Transport by Brisbane Transport a division of Brisbane City Council.