

**Question on Notice  
No. 1036  
Asked on 6 June 2008**

MRS SCOTT asked the Minister for Public Works, Housing and Information and Communication Technology (MR SCHWARTEN)—

**QUESTION:**

How successful has the Home Assist/Secure Program been in Logan City in 2006–07 and 2007–08?

**ANSWER:**

The 41 Home Assist Secure services operating across the State provide free information and referrals regarding falls prevention, home maintenance, repairs, modifications and home security.

Seniors or people of any age with a disability who are in receipt of a Government payment and who are unable to access any other service for assistance, can apply for a subsidy towards the cost of labour for any job under \$1,000 (including GST) that is associated with minor home maintenance, repairs or modifications relating to their health, safety and security.

The subsidy is provided to eligible clients up to \$200 per job and is limited to \$400 per year per household. Subsidy limits enable the limited funds to be fairly distributed to eligible Queenslanders.

The satisfaction rating achieved on the most recent client satisfaction survey conducted by the Logan HAS Service in December 2006 was 95% which was an increase compared to the previous client satisfaction survey conducted in May 2005 when a 92% client satisfaction rating was achieved.

From 2006 to 2008, the response time to urgent requests has continued to remain between one to five days.

The number of clients on the Logan HAS database, as a percentage of potential clients, has risen from 26% in March 2006, to 29.7% in March 2008.

The service reported an increase in HAS households assisted from 1,319 in 2005–06 to 1,836 in 2007–08, as well as an increase in services provided from 5,980 in 2005–06 to 7,506 in 2007–08.