

**Question on Notice  
No. 845  
Asked on 5 June 2007**

Mr Hayward asked the Minister for Public Works, Housing and Information and Communication Technology (MR SCHWARTEN)—

**QUESTION:**

Will he advise if recurrent funding has been provided to the Tenant Advice and Advocacy Service Queensland program conducted by his department and, if so, the amount of funding that will be made available to services this year?

**ANSWER:**

(1) The Tenant Advice and Advocacy Service (Queensland) was established in 1991 (then known as the Housing Resource Service). The program is funded by interest on tenants' and residents' bonds lodged with the Residential Tenancies Authority and by Department of Housing funding.

(2) The Tenant Advice and Advocacy Service (Queensland) provides tenants and residents, particularly those experiencing difficulties with their tenancies or residential services, access to information, advocacy and advice regarding their rights and responsibilities under the *Residential Tenancies Act 1994* and/or the *Residential Services (Accommodation) Act 2002*. The program also aims to provide information and referrals to help people in housing need access safe, secure and affordable housing.

(3) There are 26 generalist services funded to operate across the State. In addition, funding is provided to two specialist providers – the Tenants' Union of Queensland (Brisbane and Cairns offices), which provides a state-wide service including resourcing and training; and the Caravan and Manufactured Home Residents' Association, which provides advice on matters specific to tenants in mobile dwellings.

(4) The following table details funding since 1998–99.

<b>Financial Year</b>	<b>Approved Funding (\$)</b>
1998–99	2,447,807
1999–00	2,388,602
2000–01	2,964,598
2001–02	3,430,475
2002–03	3,903,247
2003–04	3,845,502
2004–05	4,227,954
2005–06	4,923,197
2006–07	4,965,924
2007–08	5,016,831

Approximately 65,000 households will be assisted this year.