

**Question on Notice
No. 372
Asked on 8 March 2007**

MRS JANN STUCKEY MP asked the Minister for Child Safety (MS BOYLE)-

QUESTION:

- (1) What is the average caseload of Child Safety Officers in 2006-07 year to date (listed individually by zone and individual Child Safety Service Centre)?
- (2) What is the total staff attrition rate for each zone in 2006-07 year to date (reported separately)?
- (3) What is the staff attrition rate (for full-time and part-time staff listed separately) for each Child Safety Service Centre in 2006-07 year to date (listed individually)?
- (4) What are the recorded causes of staff attrition for staff exiting the department for each zone in 2006-07 year to date (reported separately)?

ANSWER:

- (1) The average caseload of Child Safety Officers (CSOs) is set out below:

Child Safety Officer caseload calculations as at 31 December 2006

Zones	Child Safety Service Centres	Total Caseloads as at 31/12/06
Brisbane North & Sunshine Coast	Caboolture	22
	Chermside	18
	Fortitude Valley / Alderley	16
	Gympie	20
	Pine Rivers	16
	Redcliffe	18
	South Burnett	27
	Sunshine Coast North / South	18
	Average	19
Brisbane South & Gold Coast	Beenleigh	20
	Mermaid Beach / Labrador / Nerang	19
	Mt Gravatt	17
	Redlands	14
	Stones Corner	23
	Wynnum	18
	Average	19
Central	Bundaberg	22
	Emerald	18
	Gladstone	22
	Mackay (Bowen)	27
	Maryborough	22
	Rockhampton South / North	22
	Average	23

Far Northern	Atherton	26
	Cairns North / South	19
	Cape Torres	18
	Innisfail	17
	Average	19
Ipswich & Western	Goodna	24
	Ipswich North / South	26
	Roma (Charleville)	22
	Toowoomba North / South	23
	Average	24
Logan & Brisbane West	Browns Plains / Beaudesert	22
	Inala East / West	21
	Woodridge / Logan Central / Loganlea	26
	Average	24
Northern	Mt Isa / The Gulf	21
	Townsville / Aitkenvale	22
	Thuringowa	15
	Average	20

(2) What is the total staff attrition rate for each zone in 2006-07 year to date (reported separately)?

Total Staff Attrition - Department of Child Safety by Zone

Zone	2006-2007
Brisbane North and Sunshine Coast Zone	9.1%
Brisbane South & Gold Coast Zone	13.6%
Central Zone	12.3%
Far Northern Zone	11.5%
Ipswich and Western Zone	21.8%
Logan and Brisbane West Zone	15.2%
Northern Zone	18.3%

Source: Corporatelink HRIS extraction.

Notes:

- The attrition rate was calculated as total permanent separations over an average permanent headcount (for the department over the current financial year period 1/7/2006 - 1/4/2007).

(3) What is the staff attrition rate (for full-time and part-time staff listed separately) for each Child Safety Service Centre in 2006-07 year to date (listed individually)?

Full-time staff attrition rate - Department of Child Safety by Service Centre

Zone	Child Safety Service Centre (CSSC)	Average Headcount	Total Separations
Brisbane North and Sunshine Coast Zone	Alderley Child Safety Service Centre	19	0
	Caboolture Child Safety Service Centre	27	2
	Chermside Child Safety Service Centre	24	0
	Fortitude Valley Child Safety Service Centre	24.5	2
	Gympie Child Safety Service Centre	21.5	0
	Pine Rivers Child Safety Service Centre	25.5	1
	Redcliffe Child Safety Service Centre	24.5	1
	South Burnett Child Safety Service Centre	17.5	0
	Sunshine Coast North Child Safety Service Centre	23	1
	Sunshine Coast South Child Safety Service Centre	18.5	0
	Mitchelton Child Safety Service Centre**	18	2
Brisbane North and Sunshine Coast Zone Total		243	9
Brisbane South & Gold Coast Zone	Beenleigh Child Safety Service Centre	31.5	1
	Mt Gravatt Child Safety Service Centre	18.5	2
	Redlands Child Safety Service Centre	24.5	2
	Nerang Child Safety Service Centre	25	2
	Labrador Child Safety Service Centre	26	3
	Mermaid Beach Child Safety Service Centre	24	4
	Stones Corner Child Safety Service Centre	23	2
	Wynnum Child Safety Service Centre	16.5	0
	Gold Coast North Child Safety Service Centre**	25	1
	Gold Coast South Child Safety Service Centre**	27	1
	Gold Coast West Child Safety Service Centre**	22	4
Brisbane South & Gold Coast Zone Total		263	22
Central Zone	Bundaberg Child Safety Service Centre	31	1
	Emerald Child Safety Service Centre	8.5	1
	Gladstone Child Safety Service Centre	21	2
	Mackay Child Safety Service Centre	33.5	7
	Maryborough Child Safety Service Centre	30	2
	Rockhampton North Child Safety Service Centre	23	1
	Rockhampton South Child Safety Service Centre	19	0
	Rockhampton 1 Child Safety Service Centre**	12	0
	Rockhampton 2 Child Safety Service Centre**	20	1
Central Zone Total		198	15
Far Northern Zone	Atherton Child Safety Service Centre	11.5	2
	Cairns North Child Safety Service Centre	25	1
	Cairns South - Edmonton Child Safety Service Centre	22	1
	Cairns South Child Safety Service Centre	18	1
	Cape Torres Child Safety Service Centre	24	2
	Innisfail Child Safety Service Centre	12	1
	Cairns Child Safety Service Centre**	19	1
Far Northern Zone Total		131.5	9
Ipswich and Western Zone	Goodna Child Safety Service Centre	20.5	3
	Ipswich North Child Safety Service Centre	27	2
	Ipswich South Child Safety Service Centre	12	3
	Toowoomba North Child Safety Service Centre	27	1

	Toowoomba South Child Safety Service Centre	17	1
	Roma Child Safety Service Centre	11	3
	Toowoomba 1 Child Safety Service Centre**	18	1
	Toowoomba 2 Child Safety Service Centre**	17	2
	Ipswich 1 Child Safety Service Centre**	24	3
	Ipswich 2 Child Safety Service Centre**	17	0
Ipswich and Western Zone Total		190.5	19
Logan and Brisbane West Zone	Beaudesert Child Safety Service Centre	19	3
	Browns Plains Child Safety Service Centre	24.5	0
	Inala Child Safety Service Centre	32	2
	Logan Central Child Safety Service Centre	22.5	4
	Loganlea Child Safety Service Centre	20.5	1
	Woodridge Child Safety Service Centre	25	5
Logan and Brisbane West Zone Total		143.5	15
Northern Zone	Aitkenvale Child Safety Service Centre	13	4
	Gulf Child Safety Service Centre	5	0
	Mt Isa Child Safety Service Centre	18	2
	Thuringowa Child Safety Service Centre	30.5	3
	Townsville Child Safety Service Centre	26	2
	Townsville 1 Child Safety Service Centre**	17	2
	Townsville 2 Child Safety Service Centre**	14	0
Northern Zone Total		123.5	13
Grand Total		1293	102

Notes: Includes staff from Child Safety Service Centres only. Zonal Office staff are excluded.

Part-time staff attrition rate - Department of Child Safety by Service Centre

Zone	Child Safety Service Centre (CSSC)	Average Headcount	Total Separations
Brisbane North and Sunshine Coast Zone	Alderley Child Safety Service Centre	1	1
	Caboolture Child Safety Service Centre	2.5	1
	Chermside Child Safety Service Centre	5.5	3
	Fortitude Valley Child Safety Service Centre	2	2
	Gympie Child Safety Service Centre	4.5	2
	Pine Rivers Child Safety Service Centre	5.5	1
	Redcliffe Child Safety Service Centre	7	0
	South Burnett Child Safety Service Centre	1.5	1
	Sunshine Coast North Child Safety Service Centre	7.5	3
	Sunshine Coast South Child Safety Service Centre	3.5	1
	Mitchelton Child Safety Service Centre**	1	0
Brisbane North and Sunshine Coast Zone Total		41.5	15
Brisbane South & Gold Coast Zone	Beenleigh Child Safety Service Centre	4.5	2
	Mt Gravatt Child Safety Service Centre	9.5	3
	Redlands Child Safety Service Centre	3.5	2
	Stones Corner Child Safety Service Centre	3	1
	Wynnum Child Safety Service Centre	5	1
	Nerang Child Safety Service Centre	2	0
	Labrador Child Safety Service Centre	9	2
	Mermaid Beach Child Safety Service Centre	11	1
	Gold Coast North Child Safety Service Centre**	9	0

	Gold Coast South Child Safety Service Centre**	9	0
	Gold Coast West Child Safety Service Centre**	3	1
Brisbane South & Gold Coast Zone Total		68.5	13
Central Zone	Bundaberg Child Safety Service Centre	5	2
	Emerald Child Safety Service Centre	1.5	1
	Gladstone Child Safety Service Centre	3	3
	Mackay Child Safety Service Centre	3.5	1
	Maryborough Child Safety Service Centre	3	0
	Rockhampton North Child Safety Service Centre	5	0
	Rockhampton South Child Safety Service Centre	2	0
	Rockhampton 1 Child Safety Service Centre	3	0
	Rockhampton 2 Child Safety Service Centre	3	1
Central Zone Total		29	8
Far Northern Zone	Atherton Child Safety Service Centre	1	0
	Cairns North Child Safety Service Centre	2	0
	Cairns South - Edmonton Child Safety Service Centre	6	0
	Cairns South Child Safety Service Centre	3	
	Cape Torres Child Safety Service Centre	2.5	2
	Innisfail Child Safety Service Centre	2	
	Cairns Child Safety Service Centre	1	3
Far Northern Zone Total		17.5	5
Ipswich and Western Zone	Goodna Child Safety Service Centre	2	2
	Ipswich North Child Safety Service Centre	5	2
	Ipswich South Child Safety Service Centre	2	1
	Toowoomba South Child Safety Service Centre	6	0
	Roma Child Safety Service Centre	4	2
	Ipswich 1 Child Safety Service Centre**	4	0
	Ipswich 2 Child Safety Service Centre**	2	1
	Toowoomba 1 Child Safety Service Centre**	2	1
	Toowoomba 2 Child Safety Service Centre**	4	0
Ipswich and Western Zone Total		31	9
Logan and Brisbane West Zone	Beaudesert Child Safety Service Centre		1
	Browns Plains Child Safety Service Centre	5	1
	Inala Child Safety Service Centre	4	3
	Logan Central Child Safety Service Centre	2.5	0
	Loganlea Child Safety Service Centre	6	2
	Woodridge Child Safety Service Centre	5	1
Logan and Brisbane West Zone Total		22.5	8
Northern Zone	Aitkenvale Child Safety Service Centre	5	2
	Mt Isa Child Safety Service Centre	2	1
	Thuringowa Child Safety Service Centre	4.5	2
	Townsville Child Safety Service Centre	3	0
	Townsville 1 Child Safety Service Centre**	5	0
	Townsville 2 Child Safety Service Centre**	1	0
Northern Zone Total		20.5	5
Grand Total		230.5	63

Notes:

- Includes staff from Child Safety Service Centres only. Zonal Office staff are excluded.
- Separation data supplied by Corporatelink. Due to the creation of new offices and office name changes the data provided by corporatelink includes previous service centre names. Locations where staff were located and separated from were valid at the time of reporting. Those service centre names which have changed are marked with an **.

(4) What are the recorded causes of staff attrition for staff exiting the department for each zone in 2006-07 year to date (reported separately)?”

Causes of Permanent Staff Attrition exiting the department in 2006-2007 Financial Year to Date

Name of reason for action	Brisbane North and Sunshine Coast Zone	Brisbane South & Gold Coast Zone	Central Zone	Far Northern Zone	Ipswich and Western Zone	Logan and Brisbane West Zone	Northern Zone	Total Separations
Cessation temp/cas < 1		1						1
Detach to another Govt.		1	2		3		3	9
Dismissal < 5 Years				2				2
Dismissal > 5 Years					1			1
Ill health retire. < 5 Years	1							1
Ill health retire. > 5 Years	1							1
Resignation < 10 Years	19	29	13	11	24	25	15	136
Resignation > 10 Years		1	1		1		2	5
Retirement > 5 Years	1	2						3
Transfer to other agency	5	1	7	1	4	4	2	24
Voluntary early retirement			2			1		3
Permanent Separation Reasons - Zone	27	35	25	14	33	30	22	186

Notes: Includes staff from Child Safety Service Centres and Zonal Offices.