

Question on Notice
No. 862
Asked Thursday, 25 May 2006

MRS SCOTT asked the Minister for Employment, Training and Industrial Relations and Minister for Sport (**Mr Barton**):

QUESTION:

With reference to the Skilling Solutions program—

- (1) Where are consultants located?
- (2) How successful has the program been in the Logan area?

ANSWER:

1) As at the 31 May 2006, Skilling Solutions Queensland had 19 consultants based at seven centres across the state, including three in Logan (Shailer Park, Meadowbrook and Logan Central), South Brisbane, Rockhampton, Mackay and Townsville.

While consultants are based at these centres, they also conduct worksite sessions, providing information on training and career opportunities to customers directly at their place of employment or training.

Similarly, Skilling Solutions Queensland also conducts several regular offsite sessions in areas outside the pilot area, like the one-day-a-week service at the Gold Coast Institute of TAFE Southport campus and the one-day-a-month service at the Boonah and Beaudesert Queensland Government Access Program offices as well as the Southern Queensland Institute of TAFE in Toowoomba. The number of regular offsite sessions is expected to increase with the recent opening of centres in Townsville, Mackay and Rockhampton.

From 1 July 2006, the Skilling Solutions Queensland initiative will complete its pilot phase and expand to an additional ten locations across the state as part of the recently released Queensland Skills Plan. Actual sites for the centres are yet to be secured, but proposed centre locations include Brisbane (Chermside and Indooroopilly), Redlands (Capalaba), Ipswich, Gold Coast (Southport), Caboolture, Toowoomba, Bundaberg, Gladstone and Cairns.

If anyone is interested in visiting a Skilling Solutions Queensland centre, locations can be found at www.skillingsolutions.qld.gov.au or by calling a Skilling Solutions Queensland officer directly on 1300 654 687 to arrange an appointment.

2) Since opening three centres in the Logan area in March 2005, Skilling Solutions Queensland has handled enquiries from over 3,847 individuals and provided customised training and career information via a face-to-face interview to over 2,822 people living in the Logan area¹.

¹ Based upon customers living in State electorates of Logan, Springwood, Stretton, Waterford and Woodridge.

Of those interviewed, Skilling Solutions Queensland consultants referred over 903 customers onto a registered training organisation of their choice for a formal recognition of prior learning (RPL) assessment.

As at 30 April 2006, 236 of those customers referred for a formal RPL assessment had enrolled at a participating registered training organisation, with 67 of these already having completed their assessment and gap-training (if applicable) and been awarded a qualification.

Skilling Solutions Queensland has also received a lot of positive feedback from customers in the Logan area¹, with 98.8% those surveyed rating the service received from Skilling Solutions Queensland to be good to excellent.