

Question on Notice

No. 824

Asked on 24 May 2006

Mr Caltabiano asked the Minister for Transport and Main Roads (MR LUCAS)—

QUESTION:

- (1) Will the Minister provide a list of all stations in the Citytrain network?
- (2) For each of the stations listed in (1), will he define (by station) how many have (a) CCTV security camera coverage on the platform, (b) CCTV security camera coverage in the car park, (c) security guards on the platforms, (d) security guards in the car parks and (e) staff selling tickets to the public.

ANSWER:

I thank the Honourable Member for his question. The following has been provided by Queensland Transport in response:

- (1) A list of the stations in the Citytrain network is attached.
- (2) The Beattie Government takes the issue of safety and security on the Citytrain network, and indeed on all public transport, very seriously. That's why the Government has introduced a range of security measures, including:
 - Each Citytrain train carriage is fitted with multiple CCTV cameras and has an emergency phone that puts passengers in direct contact with the guard or driver of the service. The phone is located near the doorway in every carriage and throughout the carriage in some newer trains.
 - Core safety zones, marked with blue and white paint on most Citytrain stations. The core safety zones have enhanced lighting, increased CCTV coverage, and emergency help phones. When activated, the emergency phone puts the caller in immediate contact with Queensland Rail's (QR) Mayne Control Centre. Staff at Mayne control are able to view the relevant location and contact police if necessary. A member of the Police Railway Squad is present at Mayne Control Centre from 1800 every night to deal with security incidents.

The Beattie Government also recognises that it is important to have "cops on the beat" to provide an enhanced sense of security for commuters and to deal with incidents if they arise.

That's why the Government has a team of 54 Queensland Police Officers and 1 Police Liaison Officers patrolling the Citytrain network. These officers form the Railway Squad and work in conjunction with other police officers to respond to incidents. The Railway Squad is headquartered at Roma Street station and also operates from Petrie, Manly, Beenleigh, and Redbank stations. The Railway Squad work through from early morning until the last train, and extra presence is provided on Friday and Saturday nights to deal with potential crime and antisocial behaviour on the network.

The Government has also funded 80 TransLink Transit Officers who patrol the network. There are joint operations involving the Railway Squad, other police officers, QR Protective Service Officers and Transit Officers. These operations target a whole range of criminal and antisocial issues across the Citytrain network.

The Beattie Government also provides private security guards on platforms for contracted periods at Brunswick Street, Kingston, Beenleigh and Caboolture stations. The need for additional security guards across the network is constantly monitored.

There is also a pool of 40 private security officers contracted to travel in pairs on "Guardian Train" services at night. They provide a presence on services every night of the week, but particularly on Friday and Saturday nights.

The After Dark Station Security Initiative provides an additional staff presence at stations in the evening. First introduced at 3 stations in 2003 there are now 32 stations with After Dark Officers who wear a highly visible safety vest. 119 stations have staff selling tickets.

Unfortunately, it is not possible to provide station staff, police, Transit Officers or security guards on every station platform 24 hours a day. That's why the Beattie Government has invested in expanding the CCTV system across the network to allow for identification of incidents and early response.

There are approximately 5 500 CCTV cameras across the Citytrain network.

However, a small number of Citytrain station platforms and car parks do not have CCTV coverage. I am advised that for security reasons, it would be inappropriate to disclose these locations. However, I am further advised that QR monitors security incidents at all its Citytrain stations via its Security Information Management System database and that all stations without CCTV coverage have low crime rates. QR also advise that it has portable CCTV cameras that it deploys to areas without cameras on a random basis as a preventative measure and also in response to security problems or concerns.

It must be emphasised that less than one percent of Citytrain patronage is from stations without CCTV coverage and again that each Citytrain carriage has multiple cameras.

However, I am advised that QR is completing a review of Core Safety Zones at all Citytrain stations and will be undertaking works to ensure that lighting and CCTV coverage (where provided) is to the standard required. QR also plans to review a number of station carparks and proposes to install CCTV coverage where it is warranted. TransLink is also reviewing the need for additional CCTV cameras as new smart card ticketing machines are being installed across the network.

It is also important to note that the Council of Australian Governments is considering a proposed National Code of Practice for CCTV for Counter-Terrorism Purposes. The objective of the Code is to provide a nationally consistent tool to enhance the capacity of CCTV on mass passenger transport systems to contribute to counter-terrorism and other security outcomes. It describes the desired attributes of CCTV systems and aims to ensure that CCTV product is of an appropriate standard to provide information to law enforcement agencies. The Code is designed to guide future investment. QR has been closely involved in the development of the Code along with Queensland Transport and Police. The Code will also assist significantly with surveillance of the range of other criminal and anti-social behaviour.

The Beattie Government will continue to improve security across the Citytrain network and across the entire passenger transport network. It is a sad reality that such vigilance is necessary to protect commuters and ensure safety. However, the Government recognises that this is a priority issue for public transport commuters and our commitment is clearly demonstrated by our investment in security over the last eight years.

Station	Station Address
Albion	49 Albion Road, Albion
Alderley	Railway Place, Alderley
Altandi	Mains Rd, Sunnybank
Ascot	McGill Avenue, Ascot
Auchenflower	Auchenflower Tce, Auchenflower
Bald Hills	Cullimore Street Bald Hills 4036
Banoon	Breton St, Sunnybank
Banyo	St Vincents Rd Banyo
Beenleigh	Alamein Street, Beenleigh
Beerburum	Church Street, Beerburum
Beerwah	Beerwah Parade, Beerwah
Bethania	Station Road, Bethania
Bindha	Park Rd, Banyo
Birkdale	Napier Street Birkdale
Boondall	Aberdeen St Boondall
Booval	South Station Rd, Booval
Bowen Hills	Abbotsford Road, Bowen Hills 4006
Bray Park	Railway Avenue Bray Park 4500
Brunswick St	65 Brunswick Street, Fortitude Valley 4006
Bundamba	Mining Street, Bundamba
Buranda	Gillingham Street Buranda
Burpengary	Burpengary Rd, Burpengary 4505
Caboolture	Matthew Terrace, Caboolture 4510
Cannon Hill	Barracks Road Cannon Hill
Carseldine	Beams Road Carseldine 4034
Central	Cnr Edward and Ann St
Chelmer	Honour Avenue, Chelmer
Clayfield	Sandgate Rd, Clayfield
Cleveland	Shore Street Cleveland
Coomera	Railway Reserve, Foxwell Rd, Coomera 4210
Coopers Plains	Henley St, Coopers Plains
Coorparoo	Cavendish Road Coorparoo
Cooroy	Elm Street, Cooroy
Cooran	King St, Cooran
Corinda	Cnr Watt & Ruthven St, Corinda
Dakabin	Narangba Rd, Kurwongbah
Darra	Darra Station Rd, Darra
Deagon	Adams St Deagon
Dinmore	Mason Street, Dinmore
Doomben	Lamington Avenue, Doomben
Dutton Park	Railway Tce, Dutton Park
Eagle Junction	Junction Road
East Ipswich	Merton Street, East Ipswich
Ebbw Vale	Brisbane Road, Ebbw Vale
Eden's Lndg	Eddy Avenue, Edens Landing
Elimbah	English Road, Elimbah
Enoggera	Glenalva Terrace
Eudlo	Rosebed Street, Eudlo
Eumundi	Memorial Drive, Eumundi
Fairfield	Mildway St, Fairfield
Ferny Grove	Conavalla Street
Fruitgrove	Beenleigh Rd, Runcorn
Gailes	Wilruna Street, Gailes
Gaythorne	Station Avenue
Geebung	Railway Avenue, Geebung
Glass House Mountains	Reed Street, Glass House Mountains

Station	Station Address
Goodna	Ryan Street, Goodna
Graceville	Honour Avenue, Graceville
Grovely	Blaker Road
Gympie North	Sandy Creek Rd, Gympie North
Helensvale	Town Centre Drive, Helensvale 4212
Hemmant	Hemmant/Tingalpa Road Hemmant
Hendra	Chermside Street, Hendra
Holmview	Spanns Road, Holmview
Indooroopilly	Railway Avenue, Indooroopilly
Ipswich	21 Bell Street, Ipswich
Karrabin	Karrabin/Rosewood Road, Karrabin
Keperra	Silvertop Street
Kingston	Milky Way, Kingston
Kuraby	Beenleigh Rd, Kuraby
Landsborough	Cribb Street, Landsborough
Lawnton	Station Road , Lawnton 4501
Lindum	Sibley Road Lindum
Loganlea	Station Road, Loganlea
Lota	Railway Tce Lota
Manly	Ernest Street Manly
Milton	Milton Road, Milton
Mitchelton	McConaghy Street
Mooloolah	Mooloolah Connection Road
Moorooka	Ipswich Rd, Moorooka
Morayfield	Visentin Road, Morayfield
Morningside	Waminda Street Morningside
Murarrie	Murarrie Road Murarrie
Nambour	Civic Way, Nambour
Narangba	Burpengary Road, Narangba 4504
Nerang	Warrener St, Nerang 4211
Newmarket	Abuklea Street
Norman Park	Waite Street Norman Park
Northgate	Cnr Ryan & Ridge St, Northgate
Nth Boondall	Aberdeen St Nth Boondall
Nudgee	Railway Street, Nudgee
Nundah	Railway St, Nundah
Ormeau	Mirambeena Dr, Ormeau 4208
Ormiston	Wellington Street Ormiston
Oxford Park	Scanlan Road
Oxley	Ardayne Road, Oxley
Palmwoods	Chevallum Road, Palmwoods
Park Road	Quarry Street, Park Road
Petrie	Station Street, Petrie 4502
Pomona	Factory St, Pomona
Redbank	Cnr Brisbane Tce & Weedman St, Redbank
Riverview	Moggill Ferry Rd, Riverveiw
Robina	Bayberry Lane, Robina 4226
Rocklea	Brooke St, Rocklea
Roma Street	Roma St, Brisbane
Rosewood	Railway Street, Rosewood
Runcorn	Beenleigh Rd, Runcorn
Salisbury	Olivia Ave, Salisbury
Sandgate	Rainbow St Sandgate
Sherwood	Honour Avenue, Sherwood
Shorncliffe	Railway Pde Shorncliffe
South Bank	Grey Street, South Brisbane

Station	Station Address
Sth Brisbane	Grey Street, South Brisbane
Strathpine	Station Street Strathpine 4500
Sunnybank	Dixon St, Sunnybank
Sunshine	Bilsen Road, Sunshine
Taringa	Cnr Princess & Pike St, Taringa
Tennyson	Myla Terrace Tennyson
Thagoona	Rosewood & Thagoona Rd, Thagoona
Thomas Street	Tallon Street, Sadliers Crossing
Thorneside	Railway Pde Thorneside
Toombul	Collins Street, Toombul
Toowong	Toowong Village Shopping Centre, Gallery Level, Sherwood Road, Toowong
Traralgon	Traralgon Rd, Traralgon
Trinder Park	Railway Parade, Trinder Park
Virginia	Wellington St, Virginia
Wacol	Wiluna Street, Wacol
Walloon	Station Lane, Walloon
Wellington Point	Station Street Wellington Pt
Wilston	Newmarket Road
Windsor	Eildon Road
Woodridge	Station Road, Woodridge
Wooloowin	Hudson Road, Wooloowin 4030
Woombye	Blackall Street, Woombye
Wulkuraka	Grace Street, Wulkuraka
Wynnum	Thorn Street Wynnum
Wynnum Central	Ronald Street Wynnum Cnt
Wynnum North	Cameron Pde Wynnum Nth
Yandina	Railway St, Yandina
Yeerongpilly	Wilke St, Yeerongpilly
Yeronga	Fairfield Rd, Yeronga
Zillmere	Zillmere Rd, Zillmere
Exhibition	Bowenbridge Rd, Herston