

**Question on Notice  
No. 774  
Asked on 23 May 2006**

MRS PRATT asked the Minister for Emergency Services (MR PURCELL) -

QUESTION:

With reference to the security of ambulance officers attending callouts —

- (1) What security measures have been adopted to ensure the safety of ambulance officers while attending a callout?
- (2) How many instances of abuse or violence have been reported by ambulance officers since 2000?
- (3) Do the safety measures in place meet workplace health and safety guidelines for ambulance officers?
- (4) What is the total dollar value of equipment and goods removed unlawfully from ambulance vehicles?
- (5) How many prosecutions have been recorded, how many convictions recorded and will he detail type, i.e. equipment, drugs, assault, etc.?

ANSWER:

- (1) The Queensland Ambulance Service is committed to delivering the best patient care in a manner that provides paramedics with the safest possible working environment.

Paramedics are trained to assess, avoid and if necessary, manage situations which may affect their safety and the safety of their patients. Training begins at the recruit level and covers risk assessment and hazard identification, and conflict resolution. It is reinforced through in service training.

- (2) There have been 56 incidents of abuse and violence reported since 2000.
- (3) Yes.
- (4) This information is not reported by the Queensland Ambulance Service.
- (5) This information is not reported by the Queensland Ambulance Service.