

**Question on Notice**  
**No. 1543**  
**Asked on 30 November 2006**

Ms Darling asked the Minister for Public Works, Housing and Information and Communication Technology (MR SCHWARTEN) –

**QUESTION:**

Will he list the number of households that sought advice from the Tenant Advice and Advocacy Service in the Brisbane area over the last five years?

**ANSWER:**

**Tenant Advice and Advocacy Service (Queensland)**

The Department of Housing administers the Tenant Advice and Advocacy Service (Queensland) by providing grant funding to registered community housing organisations to provide services to clients.

These services provide tenants and residents, particularly those experiencing difficulties with their tenancies or residential services, access to information, advocacy and advice regarding their rights and responsibilities under the *Residential Tenancies Act 1994* and/or the *Residential Services (Accommodation) Act 2002*. Services also aim to provide information and referral to help people in housing need access safe, secure and affordable housing.

The table below shows households assisted per year from 2002-03 to 2005-06 and October YTD for 2006-07 for the Metropolitan Area of Brisbane.

Year	Households Assisted
2006-07	14,497 (November YTD)
2005-06	38,656
2004-05	36,259
2003-04	35,116
2002-03	31,702
<b>Total</b>	<b>156,230</b>

The table below shows households assisted per year from 2002-03 to 2005-06 and November YTD for 2006-07 for the Near North Housing Service Inc. which services the electorate of Sandgate.

Year	Households Assisted
2006-07	4,060 (November YTD)
2005-06	9,825
2004-05	9,009
2003-04	8,697
2002-03	6,986
<b>Total</b>	<b>38,577</b>