

**Question on Notice  
No. 523  
Asked on 20 April 2005**

**MS STUCKEY** ASKED THE MINISTER FOR TOURISM, FAIR TRADING AND WINE INDUSTRY DEVELOPMENT (MS KEECH)—

**QUESTION:**

Will she provide for 2002-03, 2003-04 and 2004-05 (year-to-date) [reported separately]:

- (a) the total number of queries the Body Corporate Commission information service has received;
- (b) the number and nature of educational campaigns introduced and undertaken to inform unit owners of their rights under Management Schemes; and
- (c) how many offenders have been prosecuted and what were the penalties imposed for those who breached the Body Corporate law in Queensland?

**ANSWER:**

- (a) Information Service enquiries:  
2002-03 – 21,429  
2003-04 – 22,505  
2004-05 – 15,989 (as at 31/03/05)

- (b) Education campaigns

In addition to responding to specific client queries, the Information Service provides a range of information and education services to members of the community involved in community titles schemes.

A range of brochures are published on a variety of topics, including a general information brochure in 6 different languages.

The Commissioner's Office website provides a range of information, including electronic copies of brochures, forms, legislation, and adjudicators' orders.

The Commissioner's Office also contributes to public information displays. The Departmental display at the 2004 EKKA featured information on community titles issues, and multilingual brochures were included in the Department's display at the 2004 Queensland Multicultural Festival at Roma Street Parkland.

The Commissioner's Office periodically organises and conducts public information seminars, and on occasion participates by invitation in seminars arranged by stakeholder groups.

The major seminar programs delivered in recent years include:

- For the 2002-03 financial year, a program of 10 state-wide seminars were delivered in June 2003, focussing on informing the community about legislative changes passed in March 2003.
- For 2004-05 another series of 10 seminars have been organised around the State. These will be held from 18 May to 8 June 2005 and will particularly cover the roles of people involved in bodies corporate.

These seminar programs are delivered in conjunction with the Unit Owners Association of Queensland, the Community Titles Institute of Queensland and the Qld Resident Accommodation Managers' Association Inc. The seminar locations are Toowoomba, Rockhampton, Mackay, Townsville, Cairns, the Gold Coast, Sunshine Coast and Brisbane.

(c) Prosecutions

The Commissioner's Office is not established to undertake a prosecution function.