

**Question on Notice**  
**No. 419**  
**Asked on 24 March 2005**

MRS CUNNINGHAM asked the Premier and Minister for Trade (MR BEATTIE) -

**QUESTION:**

With reference to a whole of Government decision which has been made and affects most if not all departments in that certain positions have been centralised, eg. at least one administrative position which was permanently attached to the Gladstone Hospital has been re-classified to allow for that position to be done from the Gladstone Hospital or from the Rockhampton Hospital—

- (1) How many positions have been reclassified or transferred?
- (2) What departments or offices did those positions originally rest with?
- (3) What departments or offices had additional positions transferred or allocated to them?

**ANSWER:**

- (1) The Shared Service Initiative (SSI) has a vision of delivering high-quality, cost-effective corporate services across the Queensland Government. Six shared service providers and CorpTech, a technology centre of skill, have been established. There is no requirement for people to change where they live as a result of the SSI.

Positions and people delivering relevant services were identified and transferred from departments to establish the shared service providers and CorpTech. It is estimated that 5,264 staff are currently employed under the SSI which equates to 5,017 full time equivalents.

There have been no shared service people or positions reclassified at the Gladstone Hospital to allow for positions to be carried out from the Gladstone or Rockhampton hospitals.

- (2) The shared service providers and CorpTech deliver services to clusters (or groups) of departments. Positions in the shared service providers and CorpTech originally rested with their client departments as follows:
  - PartnerOne, hosted by the Department of Justice and Attorney-General, received positions and people from the Departments of Corrective Services; Emergency Services; Police; and the Electoral Commission Queensland, and transferred positions and people internally;
  - Corporate Solutions Queensland, hosted by the Department of Employment and Training, received positions and people from the Departments of Housing; Industrial Relations; Local Government,

Planning, Sport and Recreation; Premier and Cabinet; Public Works; Treasury; and the Environmental Protection Agency, and the former Departments of State Development; Tourism, Racing and Fair Trading; Innovation and Information Economy; and transferred positions and people internally;

- CorporateLink, hosted by the Department of Natural Resources and Mines, received positions and people from the Departments of Aboriginal and Torres Strait Islander Policy; Main Roads; Transport; and Disability Services Queensland, and the former Departments of Families; and Primary Industries; and transferred positions and people internally;
- the Departments of Education and the Arts and Health transferred people internally within their departments to establish shared service providers; and
- CorpTech, hosted by the Treasury Department, received positions and people from the departments listed above.

(3) Departments that received transferred positions under the SSI include:

- the Department of Justice and Attorney-General as the host agency for the shared service provider, PartnerOne;
- the Department of Employment and Training as the host agency for the shared service provider, Corporate Solutions Queensland;
- the Department of Natural Resources and Mines as host agency for the shared service provider, CorporateLink; and
- Treasury Department as the host agency for the technology centre of skill, CorpTech.