

Question on Notice No. 1116, Thursday, 30 September 2004 Mr McArdle asked the Minister for Emergency Services (Mr Cummins) -

With reference to the Department of Emergency Services, The Queensland Fire and Rescue Service and the Queensland Ambulance Service (reported separately) for 2001-02, 2002-03 and 2003-04 (reported separately) –

- (1) What was the staff attrition rate for each service?
- (2) What was the total staff attrition for each service?
- (3) What was the cause of staff attrition for each service?

Mr CUMMINS:

The attrition rate within the department is impacted by a number of organizational and whole-of-Government initiatives and is based on permanent staff only and is taken from a headcount.

In Queensland Ambulance Service, the introduction of the *Community Ambulance Cover* on 1 July 2003 resulted in some permanent Queensland Ambulance Service administrative employees becoming registered Government employees who have been case managed. As a result of this initiative attrition rates for the QAS have been significantly impacted over the past two years.

Queensland Ambulance Service	2001-02	2002-03	2003-04
Attrition Rate	2.36%	3.79%	4.95%

Queensland Fire and Rescue Service	2001-02	2002-03	2003-04
Attrition Rate	2.66%	3.98%	2.34%

Department of Emergency Services	2001-02	2002-03	2003-04
Attrition Rate	3.17%	6.03%	4.19%

Note – Department of Emergency Services includes Queensland Fire and Rescue Services, Queensland Ambulance Service, Counter Disaster and Rescue Service, Strategic Policy and Executive Services, Business Support Services and Operations Support Branch.