

Question on Notice

No. 124

Asked on 14 March 2023

MR S MINNIKIN ASKED MINISTER FOR TRANSPORT AND MAIN ROADS (HON M BAILEY)—

QUESTION:

With reference to the TransLink On Demand trial occurring on the Gold Coast—

Will the Minister provide the performance metrics for the first year of operation in the same format as the project aims outlined in Question on Notice No. 445 asked on 12 May 2022?

ANSWER:

I thank the Member for Chatsworth for the question.

The two-year trial of on-demand transport (ODT) within the Gold Coast suburbs of Pacific Pines and Nerang/Highland Park has been successful to date in improving mobility for local residents and increasing their ability to better access essential services such as shopping, healthcare and employment.

In regard to the performance metrics previously outlined in my response to Question on Notice No. 445, tabled on 15 June 2022, I am pleased to advise that over the first year of the trial the following has been achieved:

- over 60,000 trips have been taken since its launch
- Pacific Pines is exceeding the two-year target (120 passenger trips per day) with an average of 150 passenger trips per day being taken during the week
- Nerang is also moving around 150 passengers per day during the week, just over half of the two-year target (270 passenger trips per day)
- approximately 98 per cent of passengers are being picked up within 30 minutes of their accepted booking
- on average, customers are walking 36 metres to a pickup point, well within the target of 400 metres
- over 1925 trips have been undertaken by customers with a disability who were picked up from their door.

The Department of Transport and Main Roads will continue to actively monitor and evaluate the trial to determine if ODT is still providing these communities with an efficient, reliable and attractive public transport option.

The Palaszczuk Government is delivering on its commitment to implement the On Demand trial in Nerang West, Highland Park and Pacific Pines.