

Question on Notice

No. 445

Asked on 12 May 2022

MRS L GERBER ASKED MINISTER FOR TRANSPORT AND MAIN ROADS (HON M BAILEY)—

QUESTION:

With reference to the Translink On Demand trial operating on the Gold Coast, for each of the performance metrics outlined in Question on Notice No. 15 asked on 22 February 2022—

Will the Minister outline the department's target for the trial, e.g. vehicle occupancies is one metric quoted in Question on Notice No. 15, how many passenger occupancies is the target for the trial?

ANSWER:

I thank the Member for Currumbin for the question.

The Department of Transport and Main Roads (TMR) is conducting a two-year trial of on-demand transport (ODT) within the Gold Coast suburbs of Nerang, Highland Park and Pacific Pines. This department trial is focused on connecting residents to the wider Translink public transport network and also key locations within their community.

TMR advises there are a number of success factors for the trial, including improving mobility for residents and increasing their ability to better access essential services such as shopping, healthcare and employment. Patronage and occupancy forecasts were developed during the service design process and based on benchmarks for similar scaled deployments of ODT around the world, then adjusted for local conditions.

This project is aiming to achieve:

- an average of 120 passenger trips per day (equating to approximately three to seven passengers per vehicle hour) for Pacific Pines
- an average of 270 passenger trips per day (equating to approximately four to eight passengers per vehicle hour) for Nerang or Highland Park
- that all passengers who have successfully made a booking are not required to wait longer than 30 minutes from their time of booking
- no more than 400m walk for customers within the roam zone to access a service
- customers with a disability, who cannot safely or easily get to a pickup point, will be picked up from their door within the roam zone.

TMR will continue to actively monitor and evaluate the trial to determine if ODT is providing these communities with an efficient, reliable and attractive public transport option.