

Question on Notice

No. 23

Asked on 22 February 2022

MR J KRAUSE ASKED MINISTER FOR TRANSPORT AND MAIN ROADS (HON M BAILEY)—

QUESTION:

Will the Minister provide the number of assaults and security incidents on Translink and qConnect bus services (reported separately by financial year since 2017–18) for each operator?

ANSWER:

I thank the Member for Scenic Rim for the question.

The Palaszczuk Government is committed to providing a safe work environment for bus drivers and passengers across Queensland. The vast majority of trips are completed without incident on TransLink and qConnect networks. The following table lists the number of incidents for each financial year, since 2017–18.

Assault and Security Incident data by financial year beginning 2017/18

| South East Queensland Bus Operator | Incident Type | 2017/18 | 2018/19 | 2019/20 | 2020/21 | 2021/22 (To end of February) |
|--|---------------|---------|---------|---------|---------|------------------------------|
| Transport for Brisbane | Assaults | 450 | 595 | 623 | 605 | 389 |
| | Security | 0 | 0 | 0 | 0 | 0 |
| Bribie Island Coaches | Assaults | 1 | 0 | 0 | 0 | Merged with CBL |
| | Security | 0 | 2 | 0 | 0 | |
| Caboolture Bus Lines (CBL) | Assaults | 5 | 0 | 0 | 3 | 1 |
| | Security | 3 | 0 | 1 | 0 | 1 |
| Clarks Bus Service | Assaults | 8 | 24 | 11 | 2 | 9 |
| | Security | 6 | 10 | 1 | 3 | 1 |
| Hornibrook Bus Lines | Assaults | 7 | 16 | 15 | 11 | 10 |
| | Security | 5 | 6 | 1 | 0 | 0 |
| Kangaroo Bus Lines | Assaults | 16 | 41 | 9 | 5 | 1 |
| | Security | 3 | 150 | 29 | 13 | 0 |
| Mt Gravatt Bus Service | Assaults | 1 | 0 | 0 | 2 | 0 |
| | Security | 0 | 0 | 1 | 0 | 0 |
| Park Ridge Transit | Assaults | 8 | 16 | 11 | 18 | 7 |
| | Security | 8 | 6 | 10 | 11 | 5 |
| Sunbus Sunshine Coast | Assaults | 19 | 7 | 14 | 44 | 13 |
| | Security | 3 | 5 | 5 | 15 | 5 |
| Surfside Bus Lines | Assaults | 64 | 23 | 46 | 29 | 29 |
| | Security | 21 | 15 | 32 | 31 | 21 |
| Thompson Bus Service | Assaults | 0 | 6 | 0 | 0 | 5 |
| | Security | 0 | 0 | 0 | 0 | 0 |
| Transdev Queensland | Assaults | 3 | 0 | 1 | 8 | 6 |
| | Security | 0 | 2 | 3 | 1 | 2 |
| Westside Bus Company | Assaults | 0 | 15 | 30 | 23 | 12 |
| | Security | 0 | 12 | 11 | 6 | 9 |
| CDC Sunshine Coast (CDC) - formerly Buslink Sunshine Coast | Assaults | ^^ | 1 | 0 | 1 | 1 |
| | Security | | 0 | 0 | 3 | 0 |

| South East Queensland Bus Operator | Incident Type | 2017/18 | 2018/19 | 2019/20 | 2020/21 | 2021/22 (To end of February) |
|------------------------------------|---------------|---------|---------|---------|---------|------------------------------|
| Bus Queensland Lockyer Valley | Assaults | ^^ | 0 | 0 | 0 | 1 |
| | Security | | 1 | 0 | 0 | 0 |

^^ Data not available, not reported by operator during that period

| Regional Bus Operator (qconnect) | Incident Type | 2017/18 | 2018/19 | 2019/20 | 2020/21 | 2021/22 (To end of February) |
|----------------------------------|---------------|------------|------------|------------|-------------|------------------------------|
| Bowen Transit | Assaults | 0 | 0 | 0 | 0 | 0 |
| | Security | 0 | 0 | 0 | 0 | 0 |
| Duffy's City Buses | Assaults | 0 | 0 | 1 | 2 | 0 |
| | Security | 0 | 0 | 0 | 0 | 0 |
| Stewarts | Assaults | 0 | 0 | 0 | 0 | 0 |
| | Security | 0 | 0 | 0 | 0 | 0 |
| Marlin Coast Sunbus | Assaults | 22 | 31 | 59 | 51 | 51 |
| | Security | 17 | 24 | 37 | 35 | 26 |
| CDC | Assaults | 0 | 0 | 0 | 1 | 0 |
| | Security | 0 | 0 | 0 | 0 | 0 |
| Cavglass | Assaults | 0 | 0 | 0 | 0 | 0 |
| | Security | 0 | 0 | 0 | 0 | 0 |
| Polleys Coaches | Assaults | 0 | 1 | 0 | 0 | 0 |
| | Security | 0 | 0 | 0 | 0 | 0 |
| TransNorth | Assaults | 0 | 0 | 0 | 1 | 0 |
| | Security | 0 | 0 | 0 | 0 | 0 |
| Mackay Transit Coaches | Assaults | 0 | 0 | 0 | 6 | 12 |
| | Security | 0 | 0 | 0 | 0 | 0 |
| Stradbroke Island Buses | Assaults | N/A | N/A | N/A | N/A | N/A |
| | Security | N/A | N/A | N/A | N/A | N/A |
| Capricorn Sunbus | Assaults | 0 | 2 | 1 | 3 | 1 |
| | Security | 0 | 0 | 0 | 0 | 0 |
| Bus Qld | Assaults | 0 | 5 | 2 | 4 | 1 |
| | Security | 0 | 0 | 1 | 1 | 0 |
| Sunbus | Assaults | 25 | 25 | 33 | 40 | 16 |
| | Security | 17 | 13 | 30 | 18 | 1 |
| Haidley's | Assaults | 2 | 4 | 3 | 4 | 2 |
| | Security | 0 | 0 | 0 | 1 | 0 |
| Whitsunday Transit | Assaults | 0 | 0 | 0 | 0 | 0 |
| | Security | 0 | 2 | 0 | 0 | 0 |
| Widebay Transit | Assaults | 8 (Verbal) | 7 (Verbal) | 8 (Verbal) | 15 (Verbal) | 17 (Verbal) |
| | Security | 0 | 0 | 0 | 0 | 0 |
| Christensen's | Assaults | 1 | 1 | 1 | 0 | 0 |
| | Security | 0 | 0 | 0 | 0 | 0 |
| Young's | Assaults | 1 | 4 | 0 | 0 | 2 |
| | Security | 0 | 0 | 0 | 0 | 0 |