

## Question on Notice

No. 1120

Asked on 16 September 2021

**MR A POWELL** ASKED MINISTER FOR TRANSPORT AND MAIN ROADS (HON M BAILEY)—

### QUESTION:

Will the Minister advise (a) the number of lift outages reported on the TransLink network (reported separately for each quarter for the current and previous two financial years) and (b) for each of these separate quarters, advise the average time of the outages together with the location and outage duration for the longest outage incident?

### ANSWER:

I thank the Member for Glass House for the question.

The Palaszczuk Government is committed to providing reliable facilities for public transport customers. The Department of Transport and Main Roads (TMR) operates 295 lifts across the South East Queensland (SEQ) network and conducts regular, proactive maintenance and repairs as required.

TMR has also invested in upgrades and replacement of older lifts on the network. In 2019 and 2020, TMR replaced doors and door mechanisms on 35 of the 115 bus network lifts. TMR is also preparing works for further lift modernisations on older sections of the busway.

Data shows the percentage of time SEQ lifts are out of service due to unplanned events, equates to less than one per cent of station opening hours. In addition, many lifts are in open air environments and are subject to the harsh weather, such as storms and intense temperatures in the height of summer.

Scheduled routine maintenance is conducted monthly on all TMR lifts. During the service, lifts can temporarily be removed from service for a short period. When required, lifts can often be returned to service to assist customers requiring access prior to the maintenance work resuming.

### Busway outages

Financial Year Quarter	Number of lift outages	Average time out of service (hours)	Longest outage (location)	Longest outage (hours)
2021–22 – Q1 (Jul – 7 Sept)	47	1.9	Woolloongabba Busway Station – Outbound Platform	29
2020–21 – Q4 (Apr – Jun)	79	3.3	Mater Hill Busway Station – Outbound Platform	95
2020–21 – Q3 (Jan – Mar)	51	1.6	Buranda Busway Station – Inbound Platform	28
2020–21 – Q2 (Oct – Dec)	70	2.4	Holland Park West Busway Station – Outbound Platform	95
2020–21 – Q1 (Jul – Sept)	35	2.1	Upper Mt. Gravatt Busway Station – Inbound Platform	26
2019–20 – Q4 (Apr – Jun)	39	5.7	King George Square Busway Station – Lift 3	72
2019–20 – Q3 (Jan – Mar)	61	10.2	King George Square Busway Station – Lift 6	186

<b>Financial Year Quarter</b>	<b>Number of lift outages</b>	<b>Average time out of service (hours)</b>	<b>Longest outage (location)</b>	<b>Longest outage (hours)</b>
2019–20 – Q2 (Oct – Dec)	68	6.8	Buranda Busway Station – Outbound Platform	277
2019–20 – Q1 (Jul –Sept)	62	3.4	Herston Busway Station – Inbound Platform	78