




Speech By
Hon. Steve Minnikin
MEMBER FOR CHATSWORTH

Record of Proceedings, 11 December 2025

PRIVATE MEMBER'S STATEMENT

Government, Information Technology

 **Hon. SJ MINNIKIN** (Chatsworth—LNP) (Minister for Customer Services and Open Data and Minister for Small and Family Business) (2.48 pm): Ten years of decline and chaos under Labor have flowed through to our IT systems, but do not just take my word for it. I welcome the recent report from the Queensland Audit Office as part of its ongoing monitoring of government IT systems. The QAO's report highlighted critical risks associated with legacy systems which require ongoing vigilance and coordinated action to safeguard the integrity, security and efficiency of government operations.

Under the Crisafulli government, my department is responsible for data collection to monitor at-risk systems and will continue to emphasise the importance of turning around the decline in our IT systems that occurred under Labor. To give members an idea of the mess left by several former failed Labor ministers, there were 62 at-risk systems in 2015. After 10 years of Labor, there are now almost 200 at-risk systems. They oversaw a decade of decline, a decade of chaos and a decade of failure to invest in our critical systems—the very systems that support our public servants, drive our finance systems and serve Queenslanders. The Auditor-General report stated—

Information technology (IT) systems ... are a vital component of the state's assets. As with any asset, IT systems need active management to maintain them and keep them secure.

This report does not include the failures of two former ministers the member for Miller and the member for Aspley, who allowed 17,000 Queenslanders to renew their driver's licence online without the proper medical information. We have resolved almost two-thirds of those applications and continue to work with affected Queenslanders to fix another Labor mess. Make no mistake, I am determined to get Queensland's IT systems back on track. We have a plan that takes a methodical approach to addressing Labor's decade of decline.

As the QAO report notes, the Crisafulli government's Digital Fund, delivered as part of the 2025-26 state budget, provides a billion dollars over the next four years to support digital and ICT investments. The fund will support targeted investments in digital ICT across the whole of government and provide greater oversight and efficiency in the implementation of key digital systems and services.

The Crisafulli government is taking a collaborative approach to delivering solutions. I note while this report makes no recommendations, it refers generally to IT system control deficiencies within the state entities as well as risks relating to cybersecurity and legacy financial systems across the sector. I further note the report recognises measures already implemented by my department to support the sector to strengthen its approach to information security, cybersecurity and overall digital and ICT capabilities. We are a government delivering for Queensland and we will not go back to Labor's decade of IT decline.