



Speech By  
**Hon. Laura Gerber**


**MEMBER FOR CURRUMBIN**

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Record of Proceedings, 1 May 2025

**MINISTERIAL STATEMENT**

**Corrective Services**

 **Hon. LJ GERBER** (Currumbin—LNP) (Minister for Youth Justice and Victim Support and Minister for Corrective Services) (11.05 am): The Crisafulli government is committed to providing our hardworking frontline prison officers and Community Corrections staff with the support they need to keep Queensland's communities safe. IOMS, the Integrated Offender Management System, is the system that QCS uses to track, monitor and manage vital information from victim notifications, domestic and family violence records, court outcomes and security incidences to prisoner health information and movements. If this system fails, the impacts are serious and far-reaching: victims could be left without notification their offender has applied for parole or is being released; prisoners and offenders could be misidentified and incorrectly released from custody; and records could be lost or corrupted, affecting domestic and family violence victims in this state.

For the past decade, previous Labor governments have failed to invest in this critical piece of IT infrastructure, and now IOMS, a system that was once nation-leading and copied by other jurisdictions, is on the brink of failure.

In 2016, the Queensland Audit Office said that QCS's ability to undertake core business was compromised because IOMS cannot keep up with the changes in business operations. In 2018, the CCC called it out. The CCC raised issues around security and business functionality. The former government knew these risks. They were called out in both 2016 and 2018, but they refused to act. Labor waited four years before even looking at it in the budget and, as is the case with all IT failures under Labor, they undercooked and underfunded the critical upgrades to the central business tool of Queensland Corrective Services by \$14,430,000. That is the blowout. That is the undercooked investment by Labor in a critical IT system for Queensland Corrective Services.

Former Labor ministers for corrections—the member for Morayfield and the member for Pine Rivers—owe Queenslanders an explanation. They need to be held accountable. This happened under their watch. This is another example of their failed leadership. Why did Labor fail to invest in this system for so many years and risk community safety and victim support? This system, as it stands today, is outdated and does not meet the modern security or record-keeping standards to meet operational requirements, and it is at high risk of failure.

The Crisafulli government is getting on with the job of fixing Labor's mess. Don't get me wrong—after years of inaction and underinvestment, it is going to take time to fix Labor's mess. It is going to take time. But we are taking the action necessary now to secure and modernise this essential platform because keeping Queenslanders safe is non-negotiable.